



Scrutiny Co-ordination Committee

Time and Date

10.00 am on Wednesday, 12th July, 2017

Place

Committee Room 3 - Council House

Public Business**1. Apologies and Substitutions****2. Declarations of Interest****3. Minutes** (Pages 3 - 20)

(a) To agree the minutes of the previous meetings held on 26th April and 10th May, 2017

(b) Matters Arising

4. Council Plan Performance Report 2016/17 (Pages 21 - 56)

Report of the Executive Director of People

Councillor Duggins, Cabinet Member for Policy and Leadership has been invited to the meeting for the consideration of this item

5. Scrutiny Work Programmes 2017/2018 (Pages 57 - 86)

Report of the Scrutiny Co-ordinator

6. Any Other Items of Public Business

Any other items of public business which the Chair decides to take as a matter of urgency because of the special circumstances involved.

Private Business

Nil

Martin Yardley, Deputy Chief Executive (Place), Council House Coventry

Tuesday, 4 July 2017

Notes:1) The person to contact about the agenda and documents for this meeting is

Liz Knight, Democratic Services, Council House, Coventry, telephone
7683 3073, alternatively E-mail:
suzanne.bennett@coventry.gov.uk/liz.knight@coventry.gov.uk

- 2) Council Members who are not able to attend the meeting should notify Liz Knight no later than 9.00 a.m. on the day of the meeting, giving their reasons for absence and the name of the Council Member (if any) who will be attending the meeting as their substitute.
- 3) Scrutiny Board Members who have an interest in any report referred to this meeting, but who are not Members of this Committee, have been invited to notify the Chair by 12 noon on the day before the meeting that they wish to speak on a particular item. The Member must indicate to the Chair their reason for wishing to speak and the issue(s) they wish to raise.

Membership: Councillors N Akhtar, A Andrews, R Brown (Chair), J Clifford (Deputy Chair), D Gannon, J McNicholas, M Mutton, G Ridley and R Singh

By invitation Councillors G Duggins

Please note: a hearing loop is available in the committee rooms

If you require a British Sign Language interpreter for this meeting
OR if you would like this information in another format or
language please contact us.

**Suzanne Bennett/Liz Knight, Governance Services - Telephone: 024
7683 3072/3073**

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Agenda Item 3

Coventry City Council
Minutes of the Meeting of Scrutiny Co-ordination Committee held at 10.00 am on
Wednesday, 26 April 2017

Present:

Members: Councillor R Lancaster (Chair)
Councillor G Crookes
Councillor L Kelly
Councillor J McNicholas
Councillor M Mutton
Councillor R Singh (Deputy Chair)

Cabinet Members: Councillor P Akhtar, Deputy Cabinet Member for Policing and Equalities
Councillor R Ali, Deputy Cabinet Member for Public Health and Sport
Councillor K Caan, Cabinet Member for Public Health and Sport
Councillor J Mutton, Cabinet Member for Strategic Finance and Resources

Employees By Directorate:-

People: G Faherty, L Gaulton, R Limb, E Mc Dermott,
R MacKenzie Wilson, L Nagle

Place: S Bennett, G Holmes, P Jennings

Others Present: C Dyer, Mentoring West Midlands
K Evans, Fry Housing
R Kaur Gakhal, Safe and Supported Partnership
S Marsden, Fry Housing
Inspector G Osbourne, West Midlands Police
Martina Palmer
S Parkes, Barnardos
C Pike, Valley House
Detective Constable G Squires, West Midlands Police
E Yates, Coventry Haven

Apologies: Councillors Blundell and Gannon

Public Business

78. Female Genital Mutilation

The Committee considered a Briefing Note which provided an update on progress made to tackle Female Genital Mutilation (FGM) in Coventry. The Briefing Note provided an update on the prevalence of FGM in Coventry and progress against

the recommendations endorsed by Scrutiny Co-ordination Committee in 2015, which were detailed in the Briefing Note.

The Briefing Note provided background information on FGM, including its definition, as defined by the World Health Organisation; the impact it can have, both mentally and physically on girls and women; and the reasons given for practising FGM. The results of a survey which estimates the prevalence of FGM in England and Wales, together with data from University Hospital Coventry and Warwickshire showing the numbers of women affected by FGM accessing midwifery services, were detailed in the Briefing Note. The Committee noted that the high percentage of FGM referrals to West Midlands Police during 2014-15 may be due to the well-established referral processes and reporting procedures in Coventry.

In June 2015, Coventry City Council's Public Health Team commissioned Coventry Haven (In partnership with CRASAC and Birmingham and Solihull Women's Aid) to provide a specialist FGM service to tackle FGM in Coventry. This service is the main vehicle through which partners are working to eliminate FGM in Coventry and through which the recommendations made by the Scrutiny Co-ordination Committee in 2015 are being delivered. Work of West Midlands Police on this matter was detailed in an appendix.

The Briefing Note detailed progress made on the following recommendations:-

- Preventing FGM from taking place by raising awareness and engaging with communities
- Supporting professionals to identify and support girls and women at risk of or affected by FGM
- Supporting victims of FGM throughout their lives

The Briefing Note also detailed the next steps in relation to tackling FGM in the long term.

The Committee questioned officers and representatives present on the contents of the Briefing Note including:-

- Why there have been no prosecutions for FGM nationally; the effectiveness of current legislation; and the use of protection orders
- Work done at Airports (including Operation Limelight) and with Border Agency staff
- Data available in relation to the number of girls/women effected
- Community engagement and the role of Community Champions
- Work undertaken with schools
- Sustainability and exit strategies in place to ensure all the good work and progress continues in this regard once the funding runs out.

RESOLVED that the Committee:-

- (1) Notes and welcomes the progress made in relation to FGM**
- (2) Requests that Public Health officers, working with partner organisations where appropriate, :-**
 - (a) Ensure that there is sufficient funding to ensure that the work of the community champions can continue**
 - (b) Monitor and provide statistical data on the impact that the withdrawal of funding has on the work in this regard, including the impact on accessing services and service provision, and submit a report on this matter to the Committee at an appropriate time.**
 - (c) Requests that the Police consider mirroring Operation Limelight in other European Cities where those cities have international airports that act as a hub for flights to and from the UK (i.e. Amsterdam)**
 - (d) Work with partners to influence airlines into providing training for cabin crew on FGM and other safeguarding issues.**

79. Declarations of Interest

There were no declarations of interest.

80. Progress Update on the Domestic Violence and Abuse Services (DVA) Commissioned Services for Coventry

The Committee considered a Briefing Note which provided an update on the implementation and performance of Domestic Violence and Abuse (DVA) services in the City which commenced on 29 September, 2014. The Briefing Note particularly focused on:-

- Features of the service that have made a tangible change to service delivery
- Development areas across the term of the contract

Commissioned DVA services commenced on 29 September, 2014 and replaced existing contracts. The current contract is for a period of four years and includes the Single Point of Access (SPA) service for Coventry, which aims to provide a “one-stop” contact point for victims of domestic violence. The contract consists of four providers, each providing a specific element of the service model:-

- Refuge – Helpline/single point of access and victim community-based support

- Safe and Supported Partnership (SSP) – Victim supported accommodation
- Barnardo's Defuze – Children and young people's service
- Fry Housing Trust – Perpetrator service

Representatives of all four providers were present at the meeting.

The Briefing Note indicated that delivery funding total £1,187,700 for 2017/18 and is shared across local agencies.

In terms of performance, the following changes that have made a difference since the start of the contract were detailed:-

- A clear single point of access for victims and professionals to request support
- Improvements to information sharing protocols across partner agencies to ensure that victims and children are not missed and receive appropriate and timely support
- Improvements to case management processes through the Refuge IMPACT database; a single case management database that enables multi-agency working to deliver a seamless service in Coventry
- Increasing the number of supported accommodation from 40 to 54 units
- DVA services are represented on the DVA Operations Group (a meeting of key stakeholders including social care, the police, safeguarding leads, Coventry and Warwickshire Partnership Trust and Coventry and rugby Clinical Commissioning Group)
- A perpetrator programme that has seen a growing number of people across the service

The services have been running for 2 years, 6 months. It was anticipated that across the term of the contract there would be areas of support that would need to be developed or adapted, hence the focus on a flexible service model.

Areas currently being progressed include:-

- Developing a process for victims requiring supported accommodation with no recourse to public funds who do not have children
- Establishing prioritisation criteria for perpetrator service
- Eliminating duplication of paperwork being completed by providers for the same case (e.g. risk assessment)
- Raising awareness and understanding of DVA services by partner

agencies across all levels including roles and responsibilities

- Making links with the Law centre on complementary services provided for victims requiring legal support or advice

The Committee noted that Coventry Haven, a non-contracted support provider for domestic violence and abuse services, is still active in the City and provides a valuable service to people in Coventry.

The Briefing Note highlighted performance data, governance arrangements and details of a Perpetrator Programme.

The Committee questioned officers and representatives of the service providers on aspects of the Briefing Note including:-

- How the Coventry Haven fits into service provision
- How “success” is evaluated
- Communication between service providers and social workers
- Setting of KPI’s and the collation of performance data (The Committee requested that they be provided with a synopsis on the performance data available and how the contract is monitored)
- The perpetrator scheme

RESOLVED that the Committee:-

- (1) Notes and welcomes the progress of the services and outcomes achieved**
- (2) Notes the governance arrangements in place regarding monitoring and how the service links to statutory services**
- (3) Requests officers to work with partner agencies to support the lack of provision for those victims with no recourse for public funds**
- (4) Requests that officers, working with partner agencies, raise the issue of introducing legislation that makes the attendance on perpetrator courses mandatory**
- (5) Requests that officers provide information regarding Domestic Violence, including statistical information, and how to report incidents, to be placed on the Council’s website**
- (6) Recommends that the Cabinet Member:-**
 - (a) Highlights the success of the partnership working on this issue with the Local Government association, with a view to replicating this practise across the country**

(b) Considers the Committee's offer of Scrutiny providing support when setting the KPI's for the new contract

(c) Refers the report regarding the awarding of the new contract to Scrutiny before final approval

81. Business Rates Consultations and the West Midlands 100% Business Rates

Further to Minute 15 /16, the Committee considered a Briefing Note which followed up the Committee's previous consideration of this issue. Since that date, the Government had published a response to its Business Rates consultations and had issued two further Business Rates consultations. In addition the Council had joined a West Midlands 100% Business Rates Retention Pilot scheme, the estimated projected impact of which had been incorporated into the Council's budget plans. The Briefing Note detailed the current position relating to all of these matters.

The Council's response to the consultation on proposals on the design and implementation of the locally administered Business Rates Relief Scheme was appended to the Briefing Note. In addition, a draft consolidated West Midlands Combined Authority (WMCA) response was circulated.

The Committee questioned officers on aspects of the Briefing Note, including:-

- Whether the West Midlands will have a role in relation to competition between constituent Councils in attracting businesses to the region
- The current funding formula for Local Government

RESOLVED:-

- (1) That the contents of the Briefing Note and the agreed/proposed consultation response be noted**
- (2) That the Committee recognise and note with concern the uncertainties regarding this issue**
- (3) Request that officer ensure that in any current or future consultation response regarding this matter, reference is made to ensuring that Coventry gets a fair deal and that inequalities in the funding system are addressed**
- (4) Request that the Committee continues to receive updates on developments in Business Rates as and when they become available**

82. **Outstanding Issues**

The Committee noted a report of the Scrutiny Co-ordinator which outlined the approach to be taken on progress, outcomes and responses to recommendations and actions made by the Committee.

83. **Scrutiny Co-ordination Committee Work Programme 2016/2017**

The Committee noted their work programme for the current municipal year.

84. **Any Other Items of Public Business**

There were no other items of urgent public business.

(Meeting closed at 1.00pm)

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Coventry City Council
Minutes of the Meeting of Scrutiny Co-ordination Committee held at 10.00 am on
Wednesday, 10 May 2017

Present:

Members: Councillor R Lancaster (Chair)
Councillor N Akhtar
Councillor J Blundell
Councillor G Crookes
Councillor J McNicholas
Councillor M Mutton
Councillor R Singh (Deputy Chair)

Other Members: Councillors P Akhtar, L Bigham, J Mutton, P Seaman and
C Thomas

Employees:

M Andrews, Place Directorate
V Castree, Place Directorate
L Knight, Place Directorate
M Reeves, Chief Executive
H Shankster, People Directorate
G Thomas, People Directorate
A West, Place Directorate

Other Representatives: Emma Bates, Coventry Law Centre
Sue Bent, Coventry Law Centre

Apologies: Councillors A Khan and E Ruane, Cabinet Members
Councillors S Bains and G Duggins, Council's representatives
on the West Midlands Combined Authority

Public Business

85. Declarations of Interest

There were no declarations of interest.

86. Minutes

The minutes of the meeting held on 12th April, 2017 were signed as a true record.
There were no matters arising.

87. **Annual Report of the Work of Outside Bodies - West Midlands Combined Authority (WMCA)**

The Committee considered a report of Councillor George Duggins, Cabinet Member for Policy and Leadership, concerning on the work of the elected members appointed to three of the West Midlands Combined Authority (WMCA) Committees over the preceding twelve months and detailed their attendance at meetings. Martin Reeves, Chief Executive attended and provided an update on the latest position with the WMCA. Councillor John Mutton, the Council's representative on the WMCA Overview and Scrutiny Committee was also in attendance and gave a brief summary of the Committee's work.

The report indicated that the WMCA was a statutory body, established on 17th June, 2016 which facilitated the collaboration and joint working between local authorities to drive economic prosperity for the area. Coventry was one of the seven constituent members. From May, 2017 the WMCA would be operating as a Mayoral Combined Authority.

For 2016/17 the Council's representatives were:

WMCA Board – Councillor Duggins and A Khan (substitutes Councillors O'Boyle and Maton)

Overview and Scrutiny Committee - Councillor J Mutton (substitute Councillor R Singh)

Audit, Risk and Assurance Committee – Councillor Bains (substitute Councillor N Akhtar).

The WMCA Board co-ordinated the work of the WMCA to achieve its identified priorities across the region. Each of leaders of the constituent authorities had distinct responsibilities. The Committee were informed that Councillor Duggins was the portfolio lead for skills and productivity. He was also a member of the newly created West Midlands Growth Company.

The report set out the WMCA economic, skills, transport and housing priorities. The Authority had established three commissions to create a blueprint to deliver economic, social and public sector reform. The commissions were addressing mental health, productivity and skills and land. In April 2017 the WMCA published its Review and Annual Plan 2017/18 which highlighted progress to date and set out its objectives. The Plan included significant projects aimed at regeneration and economic growth. For Coventry this included resources of £150m to support the City Centre South and Friargate schemes and £284m for the Connecting Coventry programme.

The report referred to the work of the Overview and Scrutiny Committee which had met four times over the last year and had been consolidating its terms of reference and formulating its work programme. The work programme concentrated on the outcomes of the three commissions to address mental health, productivity and skills and land along with budget scrutiny.

The Audit, Risk and Assurance Committee had met on three occasions considering a number of reports and policies of the Authority.

Martin Reeves reported on the implications of the appointment of Andy Street as West Midlands Mayor and drew attention to Councillor Duggins' role on the new West Midlands Growth Company. He highlighted the potential for Coventry to be at the centre for the skills agenda, referring to the recent Skills Conference held in the city.

Members questioned the officer and member on a number of issues and responses were provided, matters raised included:

- What plans were in place to ensure that the new mayor wasn't just concerned with Birmingham and would have a presence elsewhere in the region and would promote the whole area
- The options for having WMCA meetings outside of Birmingham, access to report and agendas and whether meetings were open to the public
- The plans for marketing the Combined Authority area
- Further information about the relocation offers and proposals for Channel 4
- Concerns about the slow development of Scrutiny at the CA and the importance of giving local authority scrutiny specialised roles
- The future role of Councillors in light of the CA
- Clarification about Councillor Mutton's role which included asking questions on behalf of Coventry Councillors.

RESOLVED that:

(1) The update on the work of the West Midlands Combined Authority (WMCA) be noted.

(2) Appointments to the WMCA Board and Committees continue to be made to the organisation in line with legislative requirements.

(3) Coventry to be kept at the forefront of the Skills Agenda for the WMCA.

(4) Coventry's profile to be embedded in the West Midlands offer when marketing the region to attract new and relocating businesses.

(5) Coventry's Scrutiny arrangements to play a significant role in the scrutiny of the WMCA, including the role of the mayor, and, if appropriate, Coventry to take responsibility for one of the WMCA scrutiny priorities.

(6) The new mayor, Andy Street, to be offered accommodation at the democratic centre in Coventry.

(7) The National Audit Office paper on the governance and operation of Mayoral Combined Authorities be circulated to members following its publication at the end of the pre-election period.

88. Feedback on the Local Plan and City Centre Area Action Plan - Proposed Modifications Consultation (March 15 2017- April 28 2017)

Further to Minute 41, the Committee considered a briefing note of the Deputy Chief Executive (Place) which provided a summary of the feedback and consultation responses received to the statutory period of public consultation between 15th March and 28th April, 2017, relating to the proposed modifications to the Draft City Centre Area Action Plan (AAP) and the Draft Local Plan. An addendum note providing a summary of responses which had been received after 3.00 p.m. on 28th April was tabled at the meeting. Councillors Bigham and Thomas, Cabinet Member and Deputy Cabinet Member for Community Development attended the meeting for the consideration of this item.

The briefing note indicated that during the public engagement planning officers worked with the Communications Team to ensure a comprehensive communications strategy was delivered. Detailed information was provided on the six public drop-in sessions, five of which were held in areas most affected by the Local Plan proposals with the sixth session being held in the city centre library. The briefing note included a table with dates and venues for these sessions along with approximate attendance levels and key areas of discussion. A full summary of the areas discussed was set out at an appendix to the report.

The Committee were informed that a briefing note had been circulated at the Westwood Ward Forum and a further briefing note was provided to support ongoing consideration of the Plans within the Wainbody Ward.

The strongest objections to the Local Plan were again raised in the areas around Cromwell Lane, Eastern Green, Whitley and Keresley, with objections to the principle of developing on Green Belt land and specific issues relating to proposed development sites. Other key areas for debate included infrastructure; the relationship of existing homes to the proposed developments; ecology and biodiversity; and a desire for a greater focus of development on brownfield land.

With regard to the City Centre Area Action Plan, discussions were limited and the plan appeared to have gained genuine support. The most notable areas for discussion were city centre car parking, student accommodation and new leisure and retail opportunities.

The briefing note detailed the additional engagement activity that had taken place which had generated e-mails, phone calls and letters with most concerns relating to the development of green belt land at Keresley, Eastern Green and Cromwell Lane.

The Committee were informed about the community response to both plans. 174 responses had been received, 151 of which were from local residents or community group with 2 responses from Ward Councillors. The major concern was loss of green belt land to development, particularly at Cromwell Lane, Eastern Green, Whitley and Keresley. In general the responses mirrored the feedback from the drop-in sessions as well as the responses received at last year's consultation stage.

The briefing note also referred to the 17 other responses, 16 from companies and organisations and 1 from a neighbouring Council.

Following the consultation process, a small number of minor changes were proposed for both plans which aided clarification and certainty of the Plans. Further details were included in a second appendix to the briefing note. Due to their nature it was not envisaged that further consultation would be required in relation to the amendments.

The addendum informed of the additional 55 representations received after 3.00 pm on 28th April, meaning a total of 229 responses were received. The Committee noted that these additional responses would be included in an updated report. The Committee also noted that one of the responses was from Solihull Council. In general the additional comments mirrored the issues previously identified and resulted in one minor amendment to the Plan.

Members questioned the officer on a number of issues and responses were provided, matters raised included:

- The issue of which comes first, development or infrastructure
- An assurance about the proposed population growth figures and housing needs statistics for the city
- Further information about affordable housing requirements for housing developments with Coventry having a 25% target and Warwickshire 40% and whether Warwickshire's 40% could help to deliver Coventry's 25% target
- Clarification about the difference between social housing and affordable housing
- The importance of having efficient broadband speeds for new developments and who has responsibility for the associated costs
- The availability of brownfield sites for development as oppose to using greenfield sites
- As the same issues were continually highlighted, were the same people attending the individual drop-in sessions
- Further details about the consultation and responses from other neighbouring local authorities and the importance of highlighting that responses haven't been submitted because of all the co-operation between the authorities
- The importance of monitoring variation orders in respect of new developments and the affordable housing element
- The position relating to the Whitley water table and planning developments in the area
- The importance of providing larger affordable housing for families within new developments.

Members placed on record their appreciation of all the work undertaken by officers involved in the consultation process.

RESOLVED that:

(1) Having considered the content of the briefing note, its appendices and the addendum, the submission of all representations and summary notes of public drop in sessions and the schedule of proposed minor changes to the Secretary of State's nominated Inspector for her consideration as part of the

on-going Public Examination of the city's draft Local Plan and City Centre Area Action Plan be endorsed.

(2) Paragraph 7.8 of the report be expanded to include that the co-operation of other local authorities working in close partnership has meant there has been no requirement for them to provide responses.

(3) Planning Committee be requested to monitor planning applications where variation orders are requested.

(4) The issue of ensuring that development of the necessary infrastructures to support planning developments and the required timescales be considered by the Communities and Neighbourhoods Scrutiny Board (4).

(5) The official explanation for the terms 'affordable housing' and 'social housing' be circulated to members.

89. Ignite Programme - Progress and Early Lessons

The Committee considered a joint briefing note which set out the initial progress and learning from Ignite, which was a five year programme funded by the Early Action Neighbourhood Fund and the City Council which aimed to transform public services. Emma Bates and Sue Bent, Coventry Law Centre attended the meeting for the consideration of this item along with Councillors Bigham and Thomas, Cabinet Member and Deputy Cabinet Member for Community Development and Councillor Pat Seaman, Deputy Cabinet Member for Children and Young People.

The briefing note indicated that funding of £1.5m had been secured by the Law Centre and Grapevine for a five year programme to support public services to move services away from crises level interventions through tackling root causes early on. Additional one-off funding of £320,000 was provided by Public Health to ensure all crucial elements of the programme were covered.

Ignite aimed to build capacity and resilience in those who were most vulnerable and to tap into their strengths and the strengths within their communities and networks, helping individuals to move forward, build aspiration and be ready to take opportunities. The project was working in Willenhall with two public services 'pathfinders' for change – Children's Services and Whitefriars Housing. The work was focusing on people facing multiple and complex disadvantage but the learning from the work of the programme would be applicable to all people-based services.

The early findings from the programme were outlined and appendices to the briefing note set out two individual case studies. Attention was drawn to the issue of moving away from public services being the only resource and solution during difficult times. Operating in the locality meant that problems could be spotted and understood as they emerged and identifying who could help right at the start including non-service solutions. Ignite was beginning to demonstrate how communities could be part of the solution.

The Committee were informed that Causes not Consequences had been set up as an online home of Ignite and as a focus for events that helped to promote the practice of acting early on root causes throughout the local workforce. A

secondary aim was to build and foster a community of people who wanted to change how services were delivered and needs met.

The Board questioned the officer and representatives on a number of issues and responses were provided, matters raised included:

- Clarification about the current unmet need in the city and how many people had been supported to date by the project
- What happens at the end of the 5 year duration of the project
- How much additional finance and support would be needed to expand the project across the city
- Further information on the initial observations of the project and whether any areas of duplication had come to light
- Further details about the support which had already helped individual residents
- How the project linked and communicated with existing workers in the Willenhall area, for example the Early Intervention Team
- When would information be available to enable a report to be presented which highlighted that the project had been successful
- Further details about the joint working with Whitefriars and the opportunities to improve the support that the company provides for tenants
- An acknowledgement of the importance of persuading organisations to adopt best practice along with concerns about the difficulties of getting organisations to embrace change
- Support for the work being undertaken.

RESOLVED that:

(1) The update report set out at Appendix 1, the progress to date and the early lessons be noted.

(2) Children’s Services and Whitefriars Housing be requested to report back to Scrutiny Co-ordination Committee about their learning from the Ignite Programme and what new practices have been embedded in their procedures.

(3) Ignite be invited to report their findings concerning the partnership working with Children’s Services and Whitefriars Housing.

90. **Prevent in the Community**

Further to Minute 56/16, the Committee considered a briefing note of the Executive Director of People concerning the Prevent programme in the community. Councillor P Akhtar, Deputy Cabinet Member for Policing and Equalities attended the meeting for the consideration of this item.

The briefing note highlighted that Prevent Duty was based on the principle that recognising that children, young people and adults could be vulnerable to exploitation and radicalised to support and engage in violent extremism was one part of the safeguarding duties of the local authority and was therefore part of the overall duty of care. The key duties for the Council were highlighted.

The Committee were informed that a large part of the response to the Duty had been to provide basic training and awareness not just within the Council but also with representatives of the local voluntary and community sector. Over the previous year the Council had worked with Voluntary Action Coventry to support two community focussed workshops with a further event being held to allow voluntary and community groups to discuss the implications of delivering Prevent in the city. The briefing note listed the specific community organisations who had been provided with training.

A current priority was to do more to engage with local sports and recreation groups around Prevent and a workshop had been organised in May to initiate this work.

Further information was provided on three community based projects: Upstanding Neighbours, Kikit and Women Building Resilience which were being funded and evaluated centrally by the Home Office. One other significant local community development during 2016/17 had been the Our Families Our Future (OFOF) initiative. This programme was centred on Coventry schools and while it featured the risks of radicalisation it did so in the context of wider safeguarding issues. Initial events had centred on Sidney Stringer Academy and there was now a strong interest in taking up OFOF at other schools across the city.

The Prevent Duty had also been presented to a variety of local community networks including the Coventry Inter-Faith Forum, the Muslim Community Forum and the Community Safety Forum.

Councillor Pervez Akhtar, Deputy Cabinet Member for Policing and Equalities, outlined his support for the excellent work provided by the Prevent programme.

Members questioned what was being done in relation to social media, including Facebook, to remove extremist views and potentially harmful information for various sites which children and young people could access. Members also asked about the criticism to the Prevent programme from organisations.

RESOLVED that the issues raised in the report be noted.

91. **Outstanding Issues**

The Committee noted a report of the Scrutiny Co-ordinator which outlined the approach to be taken on progress, outcomes and responses to recommendations and actions made by the Committee.

92. **Review of 2016- 2017 Scrutiny Activity**

The Committee noted their final work programme which reviewed the work carried out by the Committee during 2016/17. It was agreed that the outstanding issues not covered during the year and some areas of Cabinet Member portfolios not addressed would be taken into account during the planning process for the 2017/18 municipal year.

The Chair, Councillor Lancaster, placed on record her thanks to officers for all the support given to the Committee and the Scrutiny Boards during the course of the municipal year. Members thanked Councillor Lancaster for her work as Scrutiny Co-ordination Committee Chair.

RESOLVED that the report be noted and the outstanding issues set out be put forward for consideration as part of the work programming and planning for the 2017/18 municipal year.

93. **Any Other Items of Public Business**

There were no additional items of business.

(Meeting closed at 12.30 pm)

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Coventry City Council

Public report
Cabinet

Scrutiny Co-ordination Committee

12 July 2017 Cabinet
1 August 2017

Name of Cabinet Member:

Cabinet Member for Policy and Leadership – Councillor Duggins

Director approving submission of the report:

Chief Executive

Ward(s) affected:

Not applicable

Title:

Council Plan 2016/17 end of year performance report

Is this a key decision?

No

Executive summary:

The Council Plan is Coventry City Council's corporate plan. It sets out the Council's strategic direction and priorities for the next ten years. The current plan, last reviewed in July 2016, sets out the Council's vision and priorities for the city. As part of this vision, the Council seeks to promote the **growth** of a sustainable economy; is committed to **reform** so that everybody, including our most vulnerable residents, can share in the benefits of the city's growth; underpinned by a Council that is **enabling** communities to solve local problems, at a time when the Council has to deliver its priorities with fewer resources.

This 2016/17 end of year performance report sets out the progress made towards the Council Plan in April 2016 to March 2017. The report uses indicators, contextual information and comparative information to describe and explain how the Council and the city's performance compares to previous years, and to other places.

Recommendations:

Scrutiny Co-ordination Committee is asked to:

1. Consider the Council's performance this year as set out in the performance report.
2. Identify any issues they may wish to raise to Cabinet.
3. Identify areas that Scrutiny Co-ordination Committee or other Scrutiny Boards may wish to address as part of this year's scrutiny work programme.

Cabinet is asked to:

1. Consider issues raised by Scrutiny Co-ordination Committee.
2. Approve the performance report.

3. Work with officers with a view to develop more streamlined and timely performance reporting arrangements.
4. Consider the Council's performance this year as set out in the performance report.
5. Identify areas that they wish to address in further detail.

List of appendices included:

Appendix I – Council Plan 2016/17 end of year performance report
Appendix II – Performance management framework
Appendix III – Table of indicators

Background papers:

None

Other useful documents:

Council Plan www.coventry.gov.uk/councilplan/
Previous performance reports www.coventry.gov.uk/performance/
Performance management framework <https://smarturl.it/PMF>

Composite liveability measure www.coventry.gov.uk/cclm/
Composite liveability measure (maps) <https://coventry-city-council.github.io/cclm/>

Equality objectives www.coventry.gov.uk/equality/
Statement of accounts www.coventry.gov.uk/statementofaccounts/

Has it been or will it be considered by Scrutiny?

Yes – Scrutiny Co-ordination Committee 12 July 2017

Has it been or will it be considered by any other Council Committee, Advisory Panel or other body?

No

Will this report go to Council?

No

Report title: Council Plan 2016/17 end of year performance report

1. Context (or background)

- 1.1 The Council Plan is Coventry City Council's corporate plan. It sets out the Council's vision and priorities for the city. The current plan was last reviewed in July 2016.
- 1.2 As part of this vision, the Council seeks to promote the growth of a sustainable economy; is committed to reform so that everybody, including our most vulnerable residents, can share in the benefits of the city's growth; underpinned by a Council that is enabling communities to solve local problems, at a time when the Council has to deliver its priorities with fewer resources.
- 1.3 The 2016/17 end of year performance report (Appendix I) sets out the progress made towards the Council Plan in April 2016 to March 2017. The report uses indicators, contextual information and comparative information to describe and explain how the Council and the city's performance compares to previous years, and to other places. Where possible, the report compares progress with previous years; and where previous data is unavailable, the data forms the baseline against which to measure future progress.
- 1.4 More detailed reporting including a publication schedule, trends, comparator data, progress reports, open data, maps, and infographics are available on the Council's information and statistics portal at www.coventry.gov.uk/infoandstats/.
- 1.5 The Council's priorities are delivered through strategies aligned to the Council Plan; as set out in the performance management framework. As part of the performance management process, leadership teams within each directorate and the corporate leadership team have been involved in ensuring that strategies and priorities are aligned to the overall Council Plan.
- 1.6 This report also includes data setting out the impact and progress made this year for groups with protected characteristics as set out in the Council's equality objectives, and towards the Council's Marmot (health inequalities) agenda.

2. Options considered and recommended proposal

- 2.1 The Council Plan is measured using **68** headline indicators. **43** indicators improved or stayed the same (63.2%); **14** indicators (20.6%) got worse; we can't say for **4** indicators (5.9%) and target is not applicable for the remaining **7** indicators (10.3%). This progress has been made in the context of continued and sustained reduction in the overall resources available to the Council – with core funding reducing from £217m in 2010/11 to £122m in 2016/17.
- 2.2 The performance report not only sets out how the Council is performing towards its priorities, but also, as many of the Council's key priorities have an equality dimension or address an inequality caused by social deprivation, the report also sets out how the Council is addressing these inequalities. Detailed progress updates illustrating the Council's progress towards its equalities objectives and Marmot priorities (health inequalities) are discussed at relevant Cabinet Member meetings as appropriate.
- 2.3 Members are asked to consider the Council's performance towards the Council's priorities as set out in the performance report, and to identify areas and issues to be addressed through relevant work programmes, boards and committees.

2.4 The Council's performance management framework (Appendix II) sets out how the Council plans and organises its resources to achieve its vision and priorities. Responding to the Council's digital strategy to "maximise the value in our data and information", officers are currently trialling new methods to improve transparency and good governance through streamlining the timeliness of performance reporting. This includes:

- **online digital performance dashboards** built on a balanced scorecard of metrics automatically kept up-to-date with data from the Council's data warehouse – meaning that up-to-date performance information is made available instead of through formal performance reports; and
- **publishing more datasets online as open data**, in particular, where data is frequently requested through Freedom of Information (FOI) requests, backed by a publication schedule – improving the experience for the public and significantly reducing the time spent by officers to respond to bespoke information requests.

2.5 Such changes may have implications on the way Cabinet (and other committees) currently sign-off performance reports. The intention is to develop some of the current ideas and thinking with elected members over 2017/18 to introduce a revised performance management framework for 2018/19 onwards.

3. Results of consultation undertaken

3.1 The Council has consulted with employee representatives, community and interest groups, and partner organisations to help the Council achieve its equality objectives.

3.2 Where appropriate, this report uses residents' perceptions to help understand residents' views of the Council and the city. These are typically collected through surveys, for instance, the 2016 Life in Coventry survey.

4. Timetable for implementing this decision

4.1 The Council regularly monitors and reviews its performance as set out in the performance management framework (Appendix II). It also publishes regular updates about the Council and the city's performance on the information and statistics web pages at www.coventry.gov.uk/infoandstats/.

5. Comments from the Director of Finance and Corporate Services

5.1 Financial implications

There are no financial implications for this report.

5.2 Legal implications

The single data list sets out a list of all the datasets that local government must submit to central government. In addition, the Government's local government transparency code sets out the minimum data that local authorities should be publishing; the frequency it should be published; and how it should be published. There is no requirement placed on local authorities to publish a report on its performance or any requirement on the Council to publish performance on any particular measures.

Coventry City Council does so as it is committed to providing information that helps the Council work together with neighbours and partners, fulfilling its Council Plan priorities; and sees it as good practice to do so.

6. Other implications

6.1 How will this contribute to achievement of the Council's key priorities?

The performance report sets out the progress made towards the Council Plan, that is, the Council's key priorities. The performance management framework sets out how the Council plans and organises the resources at its disposal to achieve the vision and priorities, as set out in the Council Plan.

6.2 How is risk being managed?

The performance report helps the Council manage risk by measuring and reviewing progress in relation to the priorities of the Council Plan. It identifies areas where we are making good progress, areas where progress is not as expected, and areas where the Council needs to take corrective action.

6.3 What is the impact on the organisation?

The Council Plan impacts on the whole organisation. Effective performance management arrangements at all levels will help to ensure that the Council's priorities are delivered.

6.4 Equalities / EIA

The Council's performance management framework and reporting arrangements must have due regard to the public sector equality duty under section 149 of the Equality Act 2010. This includes the need to eliminate unlawful discrimination, harassment, and victimisation; meet the needs of people regardless of their background; and encourage all people to participate in public life or in other activities where their participation is low.

The Council considers the majority of the key priorities set out in the Council Plan as equality objectives. This contributes to meeting the Equality Act 2010 (Specific Duties) Regulations 2011.

6.5 Implications for (or impact on) the environment

Progress is measured through air quality measures, energy use and carbon dioxide emissions from local authority operations.

6.6 Implications for partner organisations

Whilst this report reflects progress against the Council's priorities, it also includes actions and measures where the contribution of partners is essential to their delivery.

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This report is published on the Council's website: www.coventry.gov.uk/meetings/

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Coventry City Council

Council Plan

End of Year Performance Report 2016-17



Insight Team

July 2017

Overview

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Council Plan

Council Plan 2016–2024

Coventry: A Top Ten City

Globally connected

Promoting the growth of a sustainable Coventry economy

Supporting businesses to grow	Creating the infrastructure
Developing the city centre	Raising the profile of Coventry
Helping local people into jobs	Reducing the impact of poverty
Supply, choice & quality of housing	Arts, sports & cultural opportunities

Locally committed

Improving the quality of life for Coventry people

Create an attractive, cleaner & greener city	Make communities safer
Improving educational outcomes	Improve health and wellbeing
Protecting our most vulnerable people	Reducing health inequalities

Delivering our priorities

with fewer resources






Making the most of our assets	Active communities & empowered citizens
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Indicators

The Council uses a number of indicators agreed with managers to show progress made towards its priorities. This is supported by a wider basket of measures such as equality and perception measures that help explain the trends and story behind the headlines. Where possible, indicators are selected from key strategies and aligned to directorate priorities. Core indicators are shown in **bold text**.

Abbreviations & symbols used

SN = Statistical neighbours (similar authorities)
 WMCA = West Midlands Combined Authority area
 WMR = West Midlands Region

Symbol	Progress	Target
	Progress made towards the target (right direction).	On-target
	Moving away from target (wrong direction).	Off-target
	Progress is similar or unchanged (or statistically insignificant).	–
	Can't say – no clear direction of travel. (E.g. in cases where we are encouraging increased reporting so measured figures will rise but outcome is not desirable.)	–
	Not available – no updated data	Not applicable – no target set

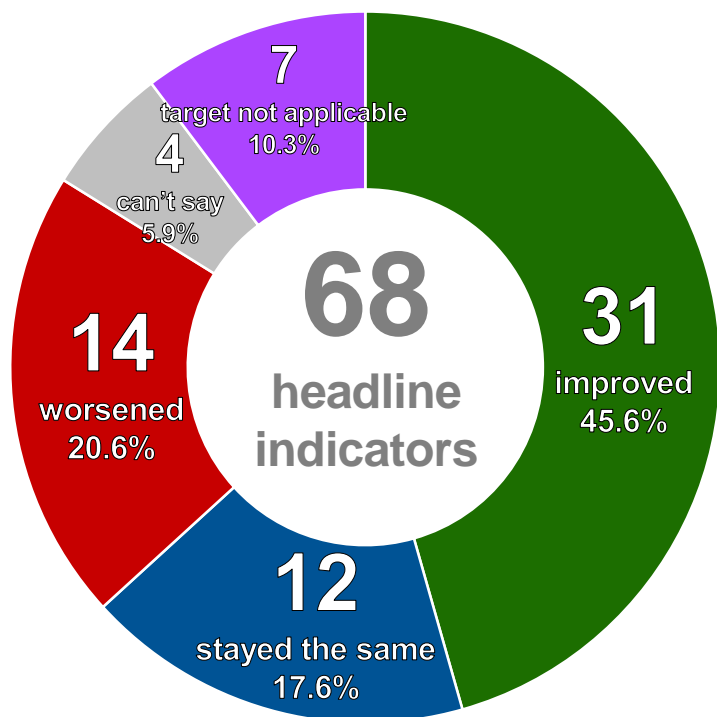


www.coventry.gov.uk/performance/

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Executive summary

Overall performance



The Council Plan is measured using **68** headline indicators. **43** indicators improved or stayed the same (63.2%); **14** indicators (20.6%) got worse; we can't say for **4** indicators (5.9%) and target is not applicable for the remaining **7** indicators (10.3%).

Globally connected (20 indicators)



Locally committed (42 indicators)



Delivering our priorities with fewer resources (6 indicators)



Overall position (68 indicators)



improved | stayed the same | got worse | can't say | target not applicable

Globally connected: promoting the growth of a sustainable Coventry economy

Globally connected key messages

There are more active enterprises and the city is attracting additional investment. This is helping the city grow.

Physical and digital infrastructure and better transport connections is helping the city become more attractive to businesses.

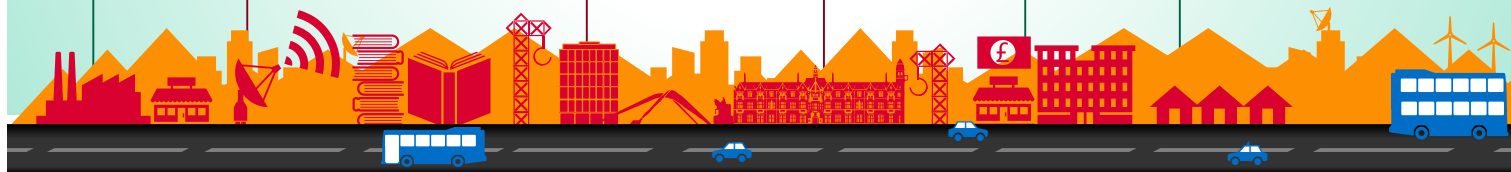
Qualification levels are improving and there are less young people not in education, employment or training.

A range of projects are underway to improve the city centre. The city has seen a recent increase in evening footfall which has offset a general decline nationally in city centre footfall.

While the number of trips to the city has decreased in recent years, there has been an increase in the value of tourism to the city and increased jobs in this sector.

Attracting more businesses into the city centre should also increase business rates collected by the Council. This is increasing important for funding services in future.

There are still challenges for the city in keeping up with anticipated population growth and matching the demand for new housing. The Local Plan outline the city's approach to facilitate this growth.



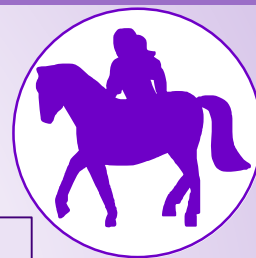
Coventry: A Top Ten City

Locally committed: improving the quality of life for Coventry people

Locally committed key messages

Highway maintenance has improved, with increased public satisfaction for speed and quality of repair. The number of potholes reported has also reduced.

Coventry's schools have made good progress, with primary schools being better than average and secondary schools having closed much of the gap and are more similar to comparator areas but there remain challenges to reach our target of being at or above the national average.



Fly-tipping has increased, which may be due to a combination of easier reporting, reduced enforcement action and increased disposal fees.

Healthy life expectancy is increasing. More adults are physically active. However, there are still challenges around levels of smoking and increasing rates of child obesity.

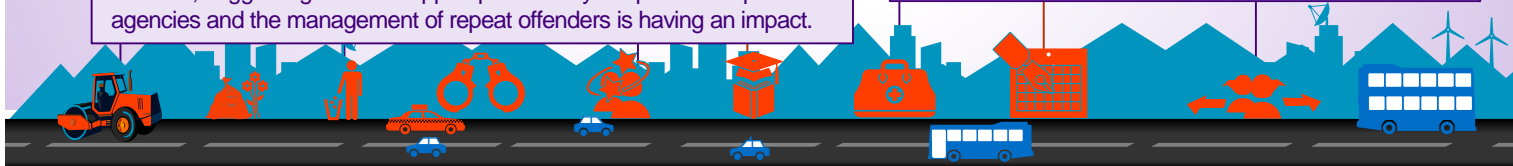
The city continues to have low rates of recycling for household waste and the recent growth in volume has seen a greater proportion sent to the waste-to-energy incinerator or to landfill.

Children's social care have seen fewer re-referrals and fewer children re-entering care. The recent Ofsted inspection highlighted the progress made, moving from 'inadequate' to 'requires improvement'.

Crime rates have gone up in the city, as has happened across the region. However, the city continues to have lower crime rates than Birmingham and Wolverhampton and the rate of increase has been lower than these areas.

More adults using social care are receiving self-directed support and more people are receiving direct payments. Additionally, the number of regulated services rated as inadequate has reduced and more adult social care service users feel the service makes them feel safe.

There has been a decrease in the number of repeat incidents of domestic violence, suggesting that the support provided by the police and partner agencies and the management of repeat offenders is having an impact.

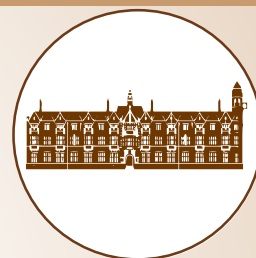


Delivering our priorities with fewer resources

Delivering our priorities with fewer resources key messages

The Council's total revenue expenditure is funded from a combination of resources including settlement funding from the government, specific grants, Council Tax, retained business rates, as well as fees, charges and other income. The equivalent settlement funding has fallen from £217m in 2010/11 to £122m in 2016/17. As the number of households have risen as overall resources have been cut, the equivalent funding per household has more than halved, £1,642 to around £800. However, the Council's participation in the West Midlands 100% business rates pilot has made new resources available over the next three years.

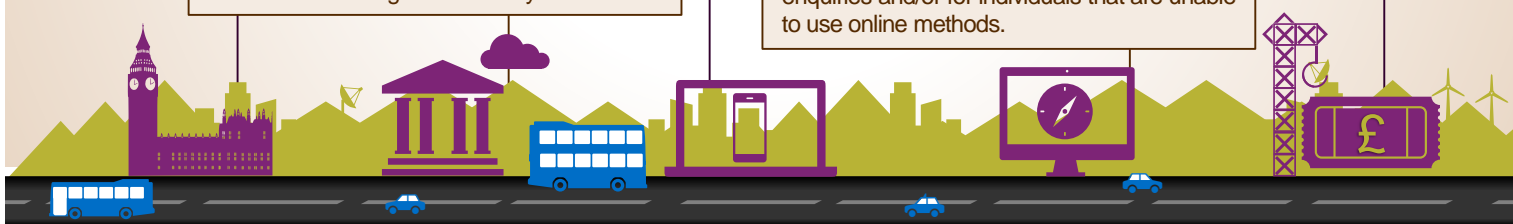
The Council is continuing to find ways to deliver services more efficiently. This include responding to the demand for services to be made available online. The Council has invested in improving its digital infrastructure – alongside developing the skills of its workforce, and developing skills in the city.



As the challenge for funding services remains, the Council is continuing to attract external funding for capital programmes, including a £35m Whitley infrastructure grant.

The Council's carbon dioxide footprint has reduced mostly through its building rationalisation programme, including the move to One Friargate later this year.

28% of transactions with the Council are now done online, allowing telephone and face-to-face contact to deal with more complex enquiries and/or for individuals that are unable to use online methods.



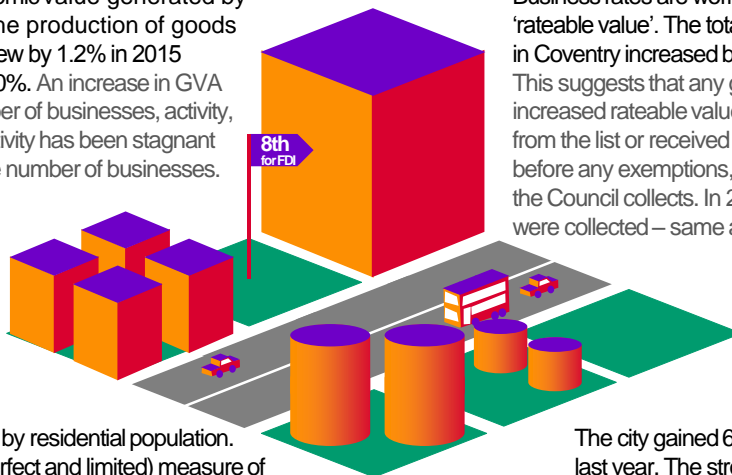
Supporting businesses to grow

Trends

£7.65 billion **↑1.2%**

GROSS VALUE ADDED (GVA) 2015

Regional GVA measures the economic value generated by any business unit engaged in the production of goods and services. Coventry's GVA grew by 1.2% in 2015 compared to the England rate of 3.0%. An increase in GVA can be due to a growth in the number of businesses, activity, or productivity. In Coventry, productivity has been stagnant but there have been a growth in the number of businesses.



£300.7 million **↑**

NON-DOMESTIC RATEABLE VALUE MARCH 2017

Business rates are worked out based on a non-domestic property's 'rateable value'. The total rateable value of non-domestic properties in Coventry increased by £0.7m this year but remains stable overall. This suggests that any growth from new properties or those with increased rateable value has been neutralised by those removed from the list or received a reduced rating. The rateable value is before any exemptions, rebates or refunds and so it differs from what the Council collects. In 2016/17, 97.8% of collectable business rates were collected – same as in 2015/16.

£22,165 **↓**

GVA PER HEAD 2015

GVA per head divides overall GVA by residential population. It is often used as a basic (but imperfect and limited) measure of productivity. Coventry's GVA per head remains notably lower than England overall (£26,159). While the city's overall GVA increased, the per head figure decreased because the local economy grew slower than its population. The city's population is fast-growing and this is partly being fuelled by the growth of the local universities, and the majority of students are economically inactive.

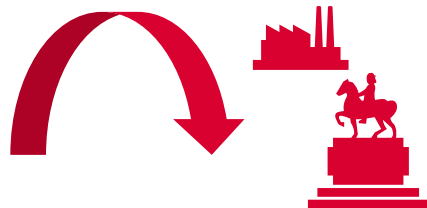
9,505 **↑**

ACTIVE ENTERPRISES 2016

The city gained 670 active enterprises in 2016, up from 8,835 last year. The strong growth continues a trend over the past few years and has been driven by increases in new business start-ups. However, Coventry began from a lower starting point – and the number of active enterprises per head of population remains lower than the WMCA area, Warwickshire, or England.

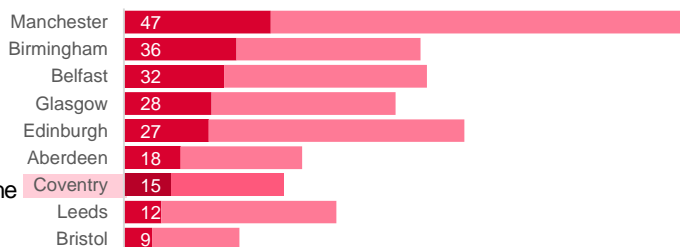
Actions

15



In 2016, Coventry secured 15 foreign direct investment (FDI) projects into the city. That is the 2nd highest number of projects in the West Midlands (after Birmingham, with 36), and 8th highest in the UK, according to the UK Attractiveness Survey 2017 conducted by EY, a professional services firm. Coventry's three-year total number of FDI projects stands at 36.

Foreign Direct Investment projects (excluding London)



■ FDI projects in 2016 ■ FDI projects 2014-16



The aerospace cluster in the Coventry and Warwickshire sub-region has been recognised by fDi magazine, a publication focusing around foreign direct investment, with a specialism in aerospace award.



The Council offers a business support service that supports individuals looking to start a business; addresses barriers to business growth; helps businesses develop, test and market innovative new products, services or technologies; and to help improve energy efficiency levels and grow the scale of operations in the low carbon economy.

Indicators

Indicator	Previous	Current	Comparators		Progress	Target	Status
Gross value added (£ per head)	£22,427 2014 revised	£22,165 2015 provisional	£20,826 WMR 2015	£26,159 England 2015	✗	N/A	N/A
Change in business rates tax base (index from 2002 base [100])	132.74 2013/14	132.30 2014/15	130.79 CIPFA 2014/15	142.89 England 2014/15	✗	N/A	N/A
Business rates rateable value and collection rate	£300.0m 97.8% 2015/16	£300.7m 97.8% 2016/17	97.3% All Metropolitan Districts 2016/17		=	£297.5+ 98.5%	✗
Active enterprises (per 10,000 and enterprises)	326 (8,835) 2015	342 (9,505) 2016	367 WMCA 2016	585 Warwickshire 2016	✓	499 England 2016	N/A



Creating the infrastructure

Trends

FRIARGATE COVENTRY

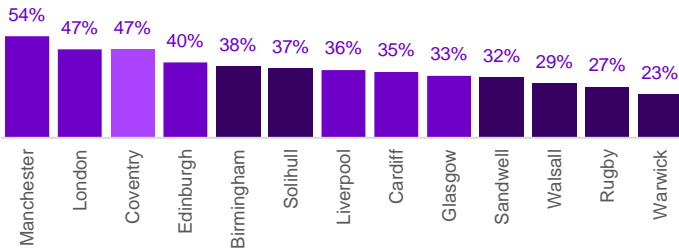
The Council has worked with the private sector developers of Friargate, the new business district by the railway station, to encourage businesses to relocate to the city. In 2016/17 this has proved challenging: the development of the second Friargate tower, originally intended for the Royal Institute of Chartered Surveyors (RICS), has stalled following difficulties in securing additional tenants. The Council responded with an offer for RICS to share space at One Friargate – which ultimately RICS rejected. More recently, in June 2017, Friargate and the Council has successfully attracted a second tenant, the Financial Ombudsman Service, which will share two floors of tower one and bring 320 jobs to the city.



RAIL STATION COVENTRY STATION MASTERPLAN

The Coventry Station Masterplan sets out a five-year programme to transform Coventry Rail Station, one of the fastest-growing stations, in terms of passenger numbers, in the city. In 2016/17, the Council undertook work on a new tunnel under Warwick Road to connect the railway station to the new platform built as phase 2 of the NUCKLE project, which connects Coventry and Leamington Spa including a new station at Kenilworth.

Growth in tech and digital businesses 2011-2016



TECH & DIGITAL COVENTRY

Just as important as physical infrastructure is the digital infrastructure. In 2015, the tech and digital sector employed 5,984 people in Coventry, 5.9% of total employment, according to the Tech and Digital Deep Dive Report 2017. In addition, Coventry has seen a 47% increase in tech and digital businesses between 2011-2016 – the largest increase in the West Midlands; matching London (47% increase) and second only to Manchester (54% increase).

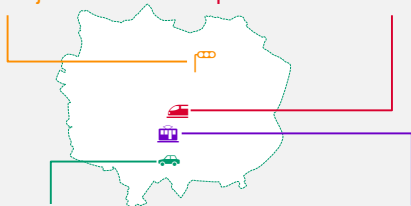
Actions

UK Central Plus – Connecting Coventry

UK Central is the name given to the planned developments around Birmingham Airport and the National Exhibition Centre. The Council is working with the WMCA and partners to ensure that Coventry benefits from opportunities arising from the growth and expansion of UK Central, through a package of highway and public transport improvements known as UK Central Plus. This includes:

Coventry North: road capacity improvements to the North West of the city and on the A444 and M6 junction 3.

City Centre: major increase in capacity via the Coventry Station Masterplan and the creation of an additional 744,000 square metres of commercial space.



Coventry South: to facilitate growth, especially around Jaguar Land Rover and the University of Warwick and to provide connectivity to HS2 and UK Central (including a proposed A46 Link Road).

Rapid Transit: investment and implementation of very light rail connecting Coventry City Centre with Whitley South Technology Campus (Jaguar Land Rover) and the University of Warwick.

Coventry Station Masterplan



The full Coventry Station Masterplan package includes a second footbridge; a second station entrance building; a new multi-storey car park; a bus interchange; highway improvements; and a new platform to enable two trains per hour between Coventry and Nuneaton.

National Battery Prototype Centre



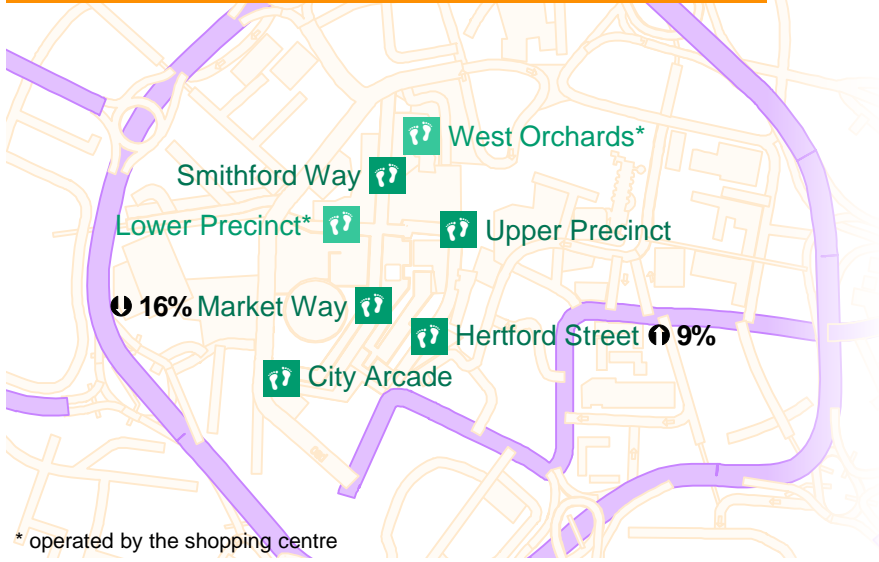
The Warwick Manufacturing Group (WVG) and the Coventry and Warwickshire Local Enterprise Partnership (CWLEP) have outlined plans for a National Battery Prototype Centre which would undertake research, development and testing of batteries for self-driving, connected and electric vehicles. Located as part of the Whitley South Technology Campus, the proposal, supported by the WMCA, could potentially bring some 10,000 jobs to the city.

Developing the city centre

Trends

City centre footfall

The Council operates a network of footfall cameras in the city centre, which gives local retailers and businesses an idea about the number of people in the city centre at any given time. In April 2016 to March 2017, footfall was 1.1% lower compared to a year ago – however, the fall is smaller in magnitude to the estimated fall across UK overall, which was 2.6%.



City centre footfall fell – but it fell by less than nationally.



Evening footfall



Footfall in the evening (after 7pm) has continued to buck the trend however with overall levels 9% higher than 2015/16.

Actions

City centre developments

The Council continues on further public realm improvement works, funded by the government's Growth Deal. Current works taking place include:

GREYFRIARS LANE

Wider pavements, improved lighting and planting to create an attractive walkway towards Broadgate and the Cathedral Quarter.

HALES STREET

Wider pavements and new trees planted to create a better environment for pedestrians while maintaining vehicle and cycle access between the Britannia Hotel and the Whittle Arch.



Last year, the Council sold off Civic Centre 1-4 to Coventry University. Earlier this year, the bridge link between the Council House and the civic centres was removed. The university's plans for the site include a new headquarters and facilities for postgraduate work and international engagement. Other works undertaken by the university in the city centre include:

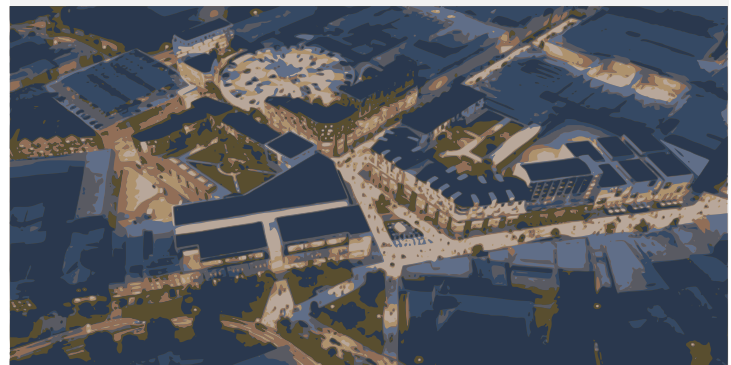


- a new science and health building (opening this summer);
- a second engineering and computing building;
- remodelling of the arts & humanities and business & law faculties; and
- student accommodation at Bishop Gate.

The WMCA Annual Plan for 2017/18 identified that Coventry's "retail units are no longer suitable for 21st century retailing" and the "underperformance of the shopping centre has also been cited frequently as the main impediment to new inward investment in the city centre".



The WMCA is investing in the city centre. Schemes funded by the Collective Investment Fund (CIF) this year include a £3.7m loan to Complex Development Projects, a developer, to acquire the former Coventry Evening Telegraph offices in Corporation Street, which will be turned into a boutique hotel featuring a bar and restaurant; along with residential units and the acquisition of the former gas works in Abbots Lane, opposite Belgrade Plaza, a derelict large city centre site.



Conceptual drawing of city centre south regeneration

Indicators

Indicator	Previous	Current	Comparators	Progress	Target	Status
City centre footfall (year-on-year % change)	+1.3% 2015/16	-1.1% 2016/17	-2.6% UK index 2016/17		N/A	



Raising the profile of Coventry + arts, sports & cultural opportunities

Trends

Coventry Tourism Economic Impact Assessment



Day trips to the city

↓ 3%

2015 vs 2013



Overnight visits to the city

↓ 3%

2015 vs 2013



Total value of tourism to the city

£600m

↑ 2.7% compared to 2013



Jobs supported by tourism

10,580

6.8% of all jobs; a 3.9% increase from 2013

Despite the number of trips falling over this period, there was an increase in the day trip spend and overnight spend of visitors.



20,000

hotel beds in Coventry, Warwickshire and Birmingham at present...



+250

new hotel rooms required if the city becomes City of Culture 2021

The Council, The University of Warwick, and Coventry University are Principal Partners of the bid and are providing significant support. The Ricoh Arena is Bid Sponsor while Jaguar Land Rover, Adient, Friargate, Coventry Building Society, the Coventry and Warwickshire Chamber of Commerce, Birmingham Airport, PET-Xi, SCC, Pertemps, CEF (City Electrical Factors) and Listers are also Bid Development Sponsors.

Actions



The Coventry 2021 bid committee submitted Coventry's bid to become City of Culture 2021. Coventry is well situated to attract visitors from across the UK, with 20 million people 2 hours from the city, and winning UK City of Culture could bring economic benefits of some £80 million to the city.

Coventry's bid themes include 'moving', 'underground', 'reinvention' and 'being human' and will help to form the programme that would run throughout 2021 and could include up to 1,000 events during the year.

Ideas include the first ever **Streets of Cultures** celebration would see 21 streets across the city given the opportunity to shape and showcase City of Culture right on their doorstep.



COV

CULTURAL STRATEGY 2017-27

BY 2027 COVENTRY WILL BE A CULTURALLY ATTRACTIVE, VIBRANT AND PROSPEROUS CITY TO LIVE IN, WORK IN AND ENJOY.

Building on the heritage and culture of Coventry, the Council and partners put together a strategy setting out a ten year vision for the cultural life of the city.



Partnership – a new partnership approach to cultural growth, which ensures access and sustainable funding for a wide range of cultural organisations activities and events across the city.



Lifelong learning – all children and young people have an entitlement to the arts and digital creativity in schools and in their community which is not limited by family income, location or age.



Diversity – communities and individuals are empowered to celebrate and share their heritages, cultures, abilities and identity and participate in the cultural life of the city.



Health and wellbeing – arts and culture are core to the health and wellbeing of the city. Culture makes a major contribution to encouraging healthy lifestyles and physical activity.



Economic growth – Coventry is a culturally vibrant, attractive and prosperous city that enriches the lives and environment for all residents.



Indicators

Indicator	Previous	Current	Comparators	Progress	Target	Status
Visitor trips	8,217,000 2013	7,973,000 2015	N/A		N/A	

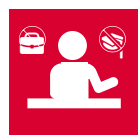
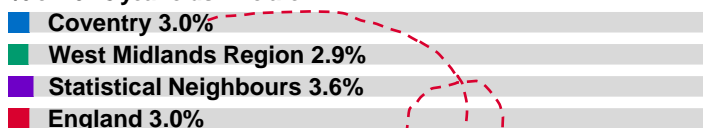
Helping local people into jobs

Trends

16-18 year olds not in education, employment or training (NEET)

Most young people in Coventry are in gainful education, employment or training. Draft figures for March 2017 suggest that only a small proportion, 3%, are **not** in education, employment or training (NEET). This is in line with the national average. The final 2016/17 figures are not yet published but they are expected to show an improvement, that is, fewer NEETs. However, these figures will not be comparable to previous years because young people's whose education, employment or training status is unknown will now be added to the NEET figures.

% of 16-18 year olds who are NEET:

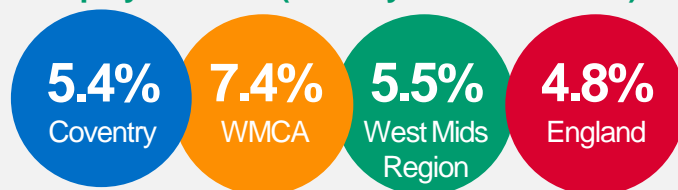


3% NEET, that is...

220 NEETs

in addition, the activity of 215 young people are not known

Unemployment rate (January-December 2016)



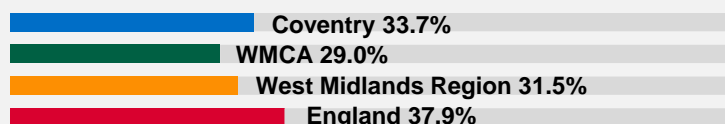
Working aged residents qualified to NVQ Level 4+



76,800

residents aged 16-64 qualified to at least NVQ Level 4
2016 estimate

Since 2004, the proportion of residents qualified to NVQ Level 4+ continues to increase steadily. However, Coventry remains below the England average. Coventry's overall working aged population has increased significantly during this period, so that the actual number of residents qualified to NVQ Level 4 or above has increased from an estimated 45,300 in 2004 to 76,800 in 2016.



Actions

Supporting NEETs: Ambition Coventry

Ambition Coventry supports young people aged between 16-29 who are currently not in employment, training or education through their journey into sustained employment or learning. Help offered by the programme include:

- Applying for jobs
- Motivation
- Budgeting
- Improving Maths & English
- Training
- Information, advice and guidance
- Own your future
- New you!



So far, the Ambition Coventry programme is supporting more young people with health issues or disability than forecast. In addition, a new **routes to ambition** programme (aimed at 15-24 year old pre-NEETs) began this year, and will be running from now until 2019.



Chamber of Commerce

The Chamber of Commerce is working with employers to educate them about the benefits of recruiting locally and supporting them to do so, as well as to provide 'good quality' jobs and increase the number of apprenticeship opportunities.



Workplace Wellbeing Charter

In 2016, over 200 organisations engaged with the Workplace Wellbeing Charter service, exceeding the target of 100.



THE WORKPLACE
WELLBEING CHARTER
NATIONAL AWARD FOR ENGLAND

Supporting disabled people

Remploy

Putting ability first

Work is underway between the Chamber of Commerce and Remploy to look at ways of maximising employment opportunities for people with disabilities and/or mental health issues.

Indicators

Indicator	Previous	Current	Comparators	Progress	Target	Status
Average resident employment rate	64.4% Jan-Dec 15	68.9% Jan-Dec 16	65.5% WMCA Jan-Dec 16	71.1% WMR Jan-Dec 16	75.0% England Jan-Dec 16	N/A
Unemployment rate (model based)	6.3% Jan-Dec 15	5.4% Jan-Dec 16	7.4% WMCA Jan-Dec 16	5.5% WMR Jan-Dec 16	4.8% England Jan-Dec 16	N/A
16-17 year olds not in education, employment or training (NEET)	4.7% 2015/16	3.0% March 2017 provisional	2.9% WMR March 2017	3.6% SN March 2017	3.0% England March 2017	3.0%
18-24 year olds claiming jobseekers allowance	1.6% Mar 2016	1.8% Mar 2017	4.5% WMCA Mar 2017	3.5% WMR Mar 2016	2.8% England Mar 2017	N/A
Residents aged 16-64 qualified to NVQ level 4+	29.5% Jan-Dec 15	33.7% Jan-Dec 16	29.0% WMCA Jan-Dec 16	31.5% WMR Jan-Dec 16	37.9% England Jan-Dec 16	N/A



Reducing the impact of poverty

Trends

4,400 (1.9%)

CLAIMANT COUNT (SEASONALLY-ADJUSTED) MARCH 2017

The claimant count includes unemployed claimants of universal credit as well as those claiming jobseeker's allowance. In Coventry, the claimant count has remained broadly as it is for the past twelve months, but in recent months it has started to increase which could be due to the roll-out of the full universal credit service in Coventry. The Office for National Statistics (ONS) has **stopped** reporting claimant count in its economic review because under universal credit a broader span of claimants are required to look for work than under jobseeker's allowance. As the full service is rolled out, the number of people recorded as being on the claimant count is therefore likely to rise for the same level of unemployment – making the claimant count an increasingly unreliable indicator of the level of unemployment. This is thought to be happening in Coventry – so changes in the claimant count should be interpreted with caution.

9,200 (5.4%)

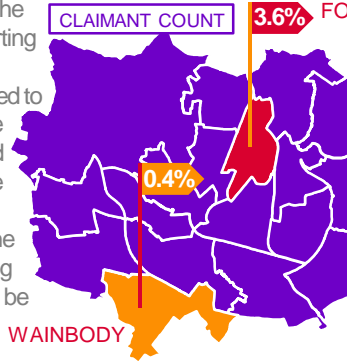
UNEMPLOYMENT RATE JAN-DEC 2016

Coventry's current unemployment rate of 5.4% is slightly higher than the national rate of 4.8% - but overall trends show a fall in unemployment.

3.2%

INEQUALITY GAP IN CLAIMANT COUNT RATE APRIL 2017

The gap in the claimant count rate is the percentage point difference between the claimant count rate in the Coventry ward with the highest rate and the ward with the lowest rate. The ward with the highest claimant rate continues to be one of its most deprived wards, Foleshill; and the ward with the lowest claimant rate continues to be one of the city's most affluent wards, Wainbody. The overall gap remains unchanged.



£14,527 per head

GROSS DISPOSABLE HOUSEHOLD INCOME 2015

Gross disposable household income (GDHI) is a measure of wealth. In 2015, Coventry's total GDHI was just over £5 billion. It increased by 3.5% in the past year, which is a slower rate of growth than the England rate of 3.8%. However, GDHI growth in Coventry outstripped gross value added (GVA), which grew by just 1.2%; meaning that overall household income grew faster than economic activity in the city. On a per-head basis, Coventry's GDHI was £14,527; notably lower than England's £19,447. While total GDHI in Coventry increased from 2014 to 2015 by 3.5%, GDHI per head increased by just 1.1%. This means, once population growth is taken into account, household income grew even slower than the growth in economic activity. Coventry's GDHI per head ranks lowly relative to other parts of the country, and compared to how Coventry ranks for GVA. Reasons include the city's relatively large in-commuting flows and higher rate of economic inactivity.

Actions

Feeding Coventry

Through the Partnership for Coventry, the Council has worked with organisations across Coventry, including the Centre for Agroecology, Water and Resilience (CAWR) at Coventry University to look at raising awareness and promoting new ideas around combating food poverty and creating a sustainable food network.

Coventry's scheme is one of a number of pilot schemes emerging across the country alongside Sheffield, Birkenhead and Bristol, bringing partners together to find joint solutions to tackling food poverty, strengthen and expand initiatives towards delivering sustainable food practices.

Issues considered include the causes of food poverty, how to promote urban food growing, the value of community food cultures and sustainable food planning.



Indicators

Indicator	Previous	Current	Comparators		Progress	Target	Status
Claimant count (seasonally-adjusted)	1.9% Mar 2016	1.9% Mar 2017	2.3% WMR Mar 2017	1.9% UK Mar 2017	⊞	N/A	N/A
Median annual pay for residents (full-time)	£26,913 2015 revised	£28,043 2016 provisional	£25,850 WMCA 2016	£26,278 WMR 2016	✓	N/A	N/A
Median annual pay	£21,905 2015 revised	£22,319 2016 provisional	£21,794 WMCA 2016	£21,795 WMR 2016	✓	N/A	N/A
Gap in the claimant count rate between the city's most affluent and deprived wards	3.2% Mar 2016	3.2% Apr 2017	9.0% Birmingham Apr 2017	5.6% Wolverhampton Apr 2017	⊞	N/A	N/A
Gross disposable household income per head	£14,371 2014	£14,527 2015 provisional	14,768 WMCA 2015	16,559 WMR 2015	✓	N/A	N/A

Supply, choice & quality of housing

Trends

Council Tax



Increase in domestic properties

↑ 1,328

140,507 in March 2017, vs. 139,179 a year ago

...under higher Council Tax bands



↑ 731

41,370 in March 2017, vs. 40,639 a year ago

Council Tax collection rate

TAX

95.8%

a strong position given that Council Tax support was reduced last April

Average house prices in Coventry

£166,324 **↑9.48%**

AVERAGE PRICE

£311,877 **↑11.18%**

DETACHED PROPERTY

£194,710 **↑9.76%**

SEMI-DETACHED PROPERTY

£147,058 **↑8.87%**

TERRACED PROPERTY

£111,057 **↑9.88%**

FLAT OR MAISONETTE

Land Registry House Price Index data for March 2017.
% change shown is annual percentage change.

Actions

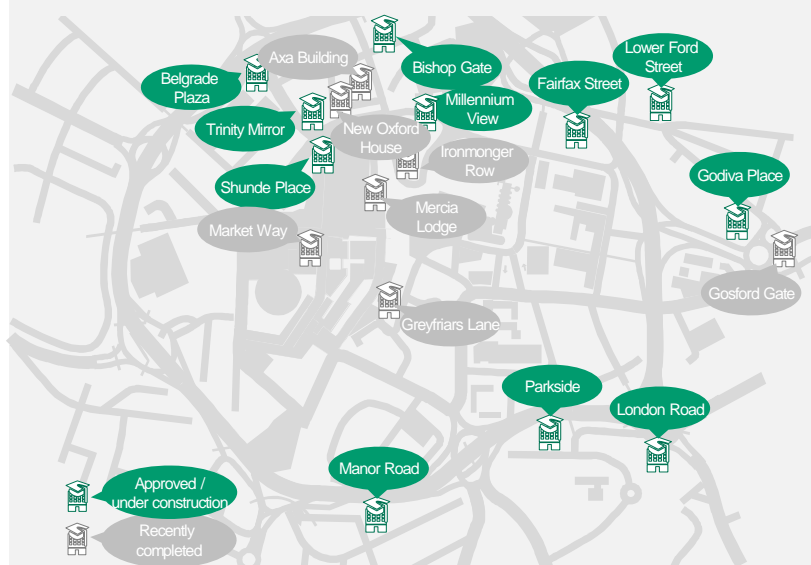
Addressing the housing crisis

Like other growing cities in the UK, demand for housing in the city exceeds supply. The current housing strategy in Coventry is the five-year housing and homelessness strategy set for 2013-18. This set out the Council's approach to housing and homelessness, including increasing the supply, choice and quality of new housing; preventing and tackling homelessness; improving the quality and use of housing stock; and encouraging balanced, stable and sustainable communities. The unified strategy serves to recognise that addressing homelessness cannot be seen in isolation from the range of other housing factors that influence homelessness such as addressing the wider supply and demand issues in the housing market.

The Local Plan

In 2015/16, the Council worked on its the Local Plan and City Centre Area Action Plan, which was submitted to the Secretary of State in April 2016. This year, in 2016/17, the Council appointed an independent inspector to oversee public examination of the Plan and its evidence base – which ran from July 2016 to January 2017. Following the final hearing session, the Council consulted on proposed modifications to both Plans in March to April 2017 – and all responses have now been reviewed and submitted to the nominated inspector.

Freeing up housing for families: encouraging the development of city centre student housing schemes



Indicators

Indicator	Previous	Current	Comparators		Progress	Target	Status
Change in Council tax base (index from 2009 base [100])	105.45 2015/16	106.67 2016/17	106.63 CIPFA 2016/17	107.75 England 2016/17		N/A	
Council tax collectable value and number of properties	£120.21m (139,179 properties) Mar 2016	£130.48m (140,507 properties) Mar 2017	N/A			N/A	
Properties in higher Council Tax bands (C to H)	29.20% (40,639) Mar 2016	29.44% (41,370) Mar 2017	35.23% WMCA Mar 2015	55.74% England Mar 2015		N/A	
Council Tax collection rate	95.8% 2015/16	95.8% 2016/17	95.4% All Metropolitan Districts 2016/17			96%+	



Create an attractive, cleaner & greener city

Trends

Highways



most improved for public satisfaction

The National Highways & Transport Network public satisfaction survey found that, out of 102 participating English local authorities, Coventry City Council saw the greatest percentage increase in public satisfaction for the speed and quality of repair and the for the information it provides about its winter gritting services.

Did you know? Coventry can make the proud boast of having the longest serving Council employee in the country, starting work for the Council in 1960 as a highway operative he has served the City in this role for 57 years!

Repairs



↓ 25% potholes reported

732 reported in 2016/17 down from 976 a year ago

Fly-tipping

Unfortunately, fly-tipping incidents are increasing. This appears to be a national trend.



3,342 fly-tips

in 2016/17, up 44% from 2015/16

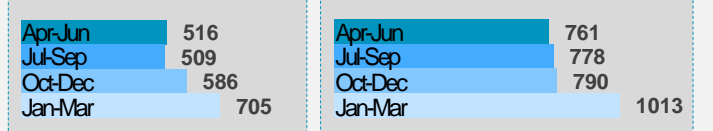
The increase in Coventry may be down to a number of factors including:

- **reduced enforcement action** – team restructured/reduced as resources limited
- **easier reporting** – online reporting tool means more people now report fly-tips
- **increased disposal fees** – people dumping their waste to avoid paying

Fly-tipping incidents by year...



...and by quarter



Actions

Fly-tipping

- The Council is increasing enforcement actions against fly-tipping via:
 - new street enforcement team working with neighbourhood enforcement, continuing work on targeting **hot streets**; and
 - new surveillance equipment deployed at known **hot spots** to deter fly-tipping and identify repeat offenders.

Household waste recycling & composting

↑ 2.46%

household waste to landfill/incinerator

↑ 0.87%

household waste recycled

Household waste that was **not** sent for recycling, reuse or composting grew more quickly than waste sent for recycling. Actions taken include promoting home composting with Master Composters; 5,000 interactive waste education books given out to children in year 5; and moving onto alternate week waste (green bin) collections in September.



Swanswell viaduct maintenance

In 2015, the Council secured an extra £5.5m of Department for Transport funding towards the structural refurbishment of the Swanswell viaduct between ring road junctions 2-4. Following preparatory work, the main construction work is now due to commence in May 2017 and be completed by March 2018.

Highways maintenance incentive fund

The Council demonstrated that it has an effective and efficient approach to highways asset management, and successfully attracted the maximum funding allocation from the Department for Transport's incentive fund.

Alternate weekly waste collections

From September, the Council will move to alternate weekly green household waste bins collections, to save £1 million a year. It is hoped that this will also encourage recycling. Further details about the redesigned collection will be available online at www.coventry.gov.uk/recycling/.

Indicators

Indicator	Previous	Current	Comparators	Progress	Target	Status
Principal roads (A roads) in a good / acceptable condition	99% 2015/16	99% 2016/17	N/A		95%	
Non-principal roads (B & C roads) in a good / acceptable condition	98% 2015/16	98% 2016/17	N/A		95%	
Unclassified roads in a good / acceptable condition	80% 2015/16	80% 2016/17	N/A		80%	
Pedestrian footways / pavements in a good / acceptable condition	36% 2015/16	36% 2016/17	N/A		38%	
Fly-tips reported in the city	2,316 2015/16	3,342 2016/17	N/A		<2,200	
Household waste recycled and composted	30.3% 2015/16	29.9% 2016/17 provisional	44.0% WMR 2015/16		43.0% England 2015/16	50%+ by 2020

Make communities safer

Trends

Crime rate

Coventry recorded an increase of 8% in total recorded crime (+1,680 offences) in 2016/17. This is lower than the West Midlands Police area, which increased by 11.2% (+20,631 offences). While any increase in crime is unwelcome, Coventry saw the second lowest increase (with Walsall in first place with a 1% increase).

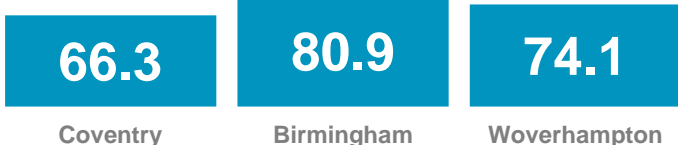


↑8% crime

22,909 crimes in 2016/17 vs 21,229 in 2015/16
an increase of 1,680 offences in Coventry

Crime rate per 1,000 population

Coventry's crime rate remains lower than Birmingham or Wolverhampton:



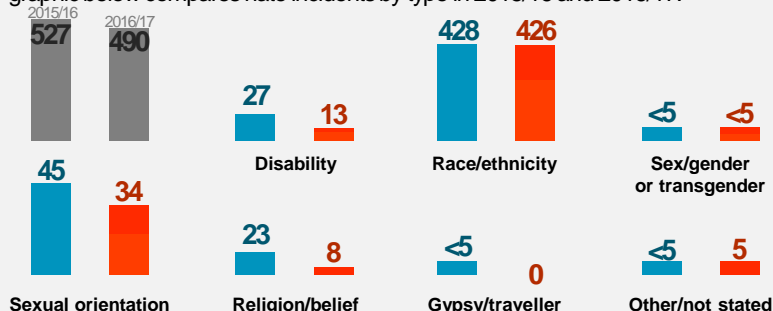
What crimes have increased?

In Coventry, there has been a 20% increase (355 offences) in theft from motor vehicles. Four offences account for nearly half of all crimes recorded by local neighbourhood policing units, these are:



Hate crime incidents

490 hate incidents (both crime and non crime) were recorded in 2016/17. The graphic below compares hate incidents by type in 2015/16 and 2016/17.



Domestic violence and abuse



5,771 incidents ↓3.4%

reduction of 201 incidents (-3.4%) from 2015/16

Main crimes committed are: assault – actual bodily harm (n=710); common assault (n=432); wounding; breach of restraining order; and criminal damage to dwelling



53% involving children ↑15.8%

Exposure to adverse childhood experiences like domestic violence impacts on future violence victimisation or perpetration, and lifelong health and opportunities.

Actions

Preventing domestic violence and abuse



6.7% repeat victims

291 incidents in 2016/17 compared to 565 in 2015/16
Repeat incident rate fell from 9.5% to 6.7%

Domestic violence and abuse is everybody's business – it is important to recognise that domestic abuse has an impact on the lives of the victims, the offenders, the children, and the community, and that often suffering is hidden from view. This year saw a significant decrease in the number of repeat incidents of domestic violence – 291 in 2016/17 compared to 565 in 2015/16. While overall domestic violence figures remained stable (falling by 3.4%) the decrease in the repeat incidents is thought to be a positive impact from improvements in the...

support provided by police and partner agencies; and

management of repeat offenders – reducing repeat victimisation.

First time entrants to the youth justice system



126 first time entrants

in 2016/17, up from 114 in 2015/16
rate per 100,000 increased from 399 to 432

The rate per 100,000 is now above the statistical neighbour average for 2015/16. The majority of first-time entrants (70) received a court disposal; and the main offences are violence (38, 30.2%) or possession of a weapon (15, 11.9%) – specifically, knives and bladed articles.

Addressing sexual violence

The Council have commissioned Coventry Rape & Sexual Abuse Centre and Barnados, a children's charity, to provide a sexual violence prevention programme. This is intended to raise awareness and educate young people about sexual violence, appropriate behaviour and consent. It is being delivered to children, young people, teachers and parents in schools and youth groups. Further work is underway to develop an intimate partner violence prevention programme alongside this.

Indicators

Indicator	Previous	Current	Comparators	Progress	Target	Status
Crime rate per 1,000 population & number of crimes	61.5 21,229 (↓1.0%) 2015/16	66.3 22,909 (↑8%) 2016/17	74.1 Wolverhampton 2016/17	80.9 Birmingham 2016/17	N/A	N/A
First time entrants to youth justice system (rate per 100,000)	399 2015/16	432 2016/17	422 Family group average (SN) 2015/16	N/A	N/A	N/A
Domestic violence (crime and non-crime) offences known to the police	5,972 (↓2.16%) 2015/16	5,771 (↓3.4%) 2016/17	N/A	N/A	N/A	N/A
Repeat victims of domestic violence reported	9.5% 2015/16	6.7% 2016/17	N/A	N/A	N/A	N/A

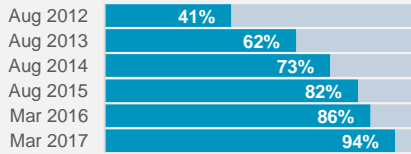


Improving educational outcomes

Trends/Actions

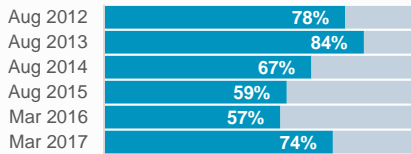
Coventry schools rated good or outstanding by Ofsted

94% of Coventry primary schools are rated good or outstanding. This is a eight point increase from last year; and is above the national average of 89%.



Building on the successes of the school to school support model, the Council is now working with schools to create more outstanding schools.

74% of the city's secondaries are rated as good/outstanding. Since April, three more schools are now rated as good.



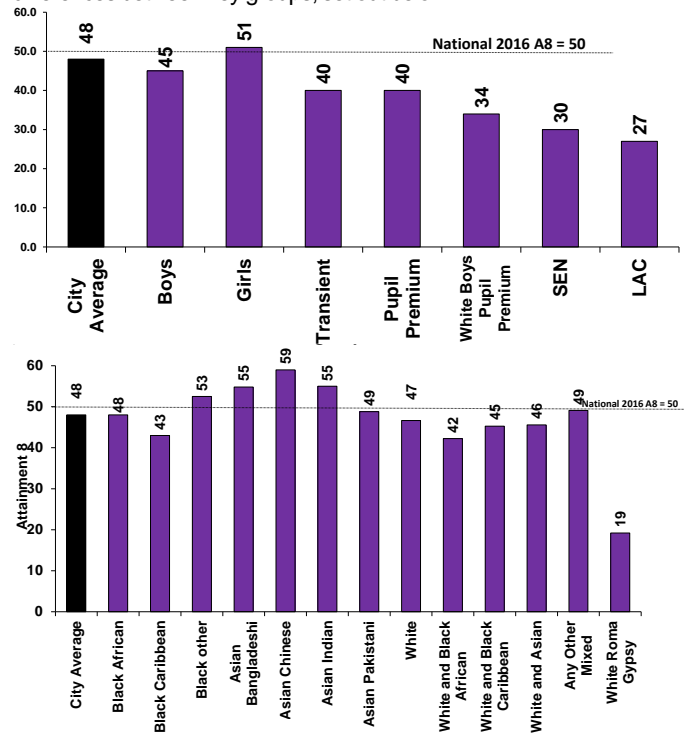
All of Coventry's secondary schools have adopted and implemented a new secondary improvement model with four new collaborative school-to-school support groupings. This has led to improved Ofsted inspection results this year.

Adult education rated as good by Ofsted

Ofsted recognised that the service's "highly effective and customised study programmes" for care leavers, NEETs, and those who have missed school "made a significant difference to their future prospects".

Key stage 4 results in 2016

Coventry's Attainment 8 result for 2016 is 48.1%, however there are differences between key groups, set out below:



Indicators

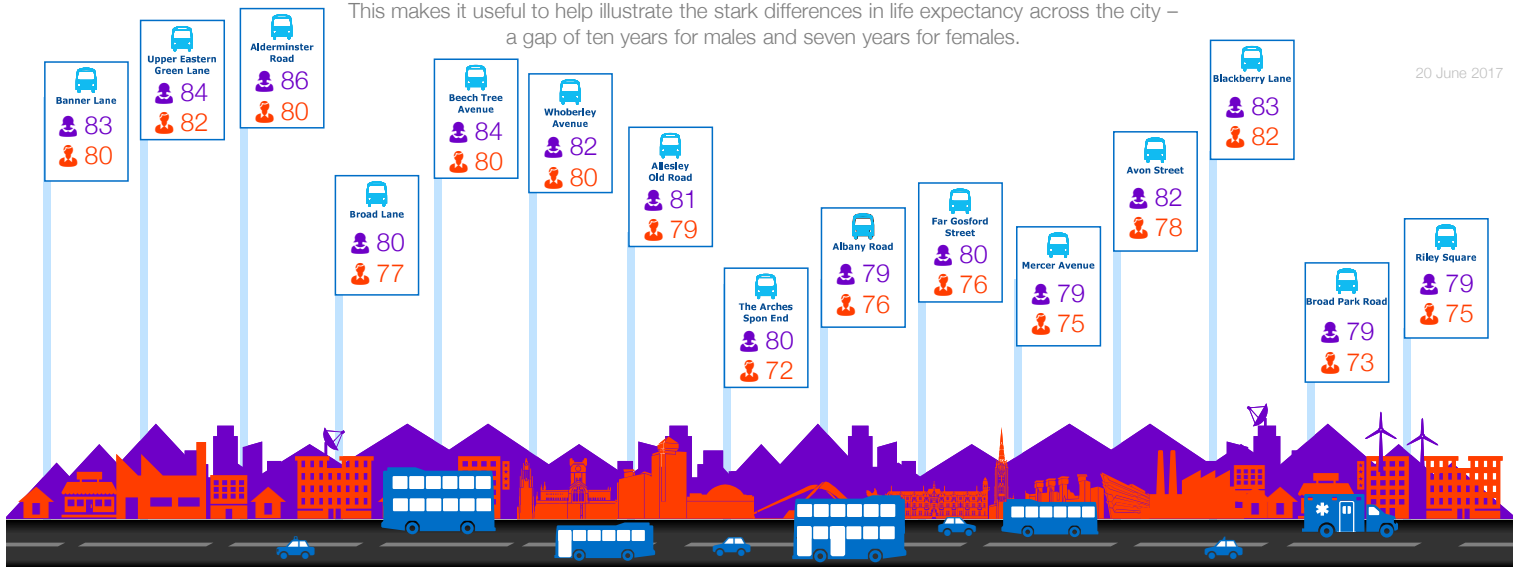
Indicator	Previous	Current	Comparators	Progress	Target	Status
Primary schools judged as good/outstanding by Ofsted	86% March 2016	94% March 2017	87% SN March 2017	89% England March 2017	89%+	✓
Secondary schools judged as good/outstanding by Ofsted	57% March 2016	74% March 2017	76% SN March 2017	82% England March 2017	82%+	✗
Key stage 2: expected standard in reading, writing & maths	N/A	49% 2016	50% SN 2016	53% England 2016	53%+	✗
Key stage 4: attainment 8	45 2015	48.1 2016	47.9 SN 2016	49.9 England 2016	49.9+	✗
Key stage 4: progress 8	0.03 2015	-0.05 2016	-0.11 SN 2016	-0.03 England 2016	0.00+	✗
Key stage 4: Basics A*-C English and maths	N/A	61% 2016	59% SN 2016	63% England 2016	63%+	✗
Key stage 5 level 3 average point score A Level entry	N/A	28.29 (Grade C-) 2016	27.94 (Grade C-) SN 2016	30.45 (Grade C) England 2016	30+	✗
Key stage 5 level 3 average point score per tech level entry	N/A	28.63 (Merit +) 2016	30.82 (Dist-) SN 2016	30.77 (Dist-) England 2016	31+	✗
Key stage 5 level 3 average point score per general applied entry	N/A	35.08 (Distinction) 2016	34.41 (Dist.) SN 2016	34.67 (Dist.) England 2016	35+	✓

Improve health and wellbeing

Trends

Life expectancy at birth in Coventry 2010-2014

Coventry's bus route 10 crosses the city's more affluent and more deprived neighbourhoods. This makes it useful to help illustrate the stark differences in life expectancy across the city – a gap of ten years for males and seven years for females.



20 June 2017

Actions

Smoking

stop-smoking services
3,798 smokers
 engaged with services in 2016/17

smoke-free four weeks later
1,927 smoke-free
 including **154** pregnant women

The Council has worked with Coventry and Warwickshire Mind, a mental health charity, to help support smokers with mental health conditions reduce their tobacco intake and has also worked with pharmacies to improve access to a wider range of stop smoking medications.

Conceptions to under 18s

158 conceptions
 to girls aged under 18 in 2015

Conceptions to girls aged under 18 in Coventry remain much higher than nationally; and is amongst the highest when compared to similar local authority areas. However, this is a decrease from the rate in 2014, continuing a trend over several years of significant improvement. Between 1998 and 2008 there were around 350 conceptions every year, this is now decreased down to 158.

Child injuries

1,112 injuries to children
 resulting in hospital admissions in 2015/16 (+168)

Sustainability & transformation partnerships (STP)

The STP sets out a vision for the future of health and care services and focuses on helping people to stay healthier for longer and on providing better care at home or closer to home. Focuses this year include: out-of-hospital care through strengthening community hubs; public health prevention through embedding prevention across all partners; and community capacity.

Health and wellbeing board priorities

- Working together as a Marmot City to reduce health and wellbeing inequalities
- Improving the health and wellbeing of individuals with multiple complex needs
- Developing an integrated health & care system that provides the right help and support to enable people to live their lives well

Indicators

Indicator	Previous	Current	Comparators	Progress	Target	Status
Adults achieving 150 minutes of physical activity per week	55.4% (51.1%-59.7%) 2014	58.8% (54.6-63.0%) 2015	55.1% WMR 2015	57.0% England 2015	N/A	N/A
Smoking prevalence in adults: current smokers	15.8% (13.7%-18.0%) 2014	16.6% (14.5%-18.8%) 2015	15.7% WMR 2015	16.9% England 2015	N/A	N/A
Smoking quitters at four weeks – rate per 100,000 smokers	4,493 (2,075 quitters) 2015/16	4,280 (1,927 quitters) 2016/17	3,522 WMR 2015/16	2,598 England 2015/16	N/A	N/A
Hospital admissions caused by injuries in children 0-14 per 10,000	149.9 (944 injuries) 2014/15	173.2 (1,112 injuries) 2015/16	110.4 WMR 2015/16	104.2 England 2015/16	N/A	N/A
Conceptions to girls aged under 18 (rate per 1,000 girls aged 15-17)	33.8 Jan-Dec 2014	29.9 Jan-Dec 2015	27.1 WMCA 2015	19.5 Warks 2015	23.7 WMR 2015	20.8 England 2015



Protecting our most vulnerable people

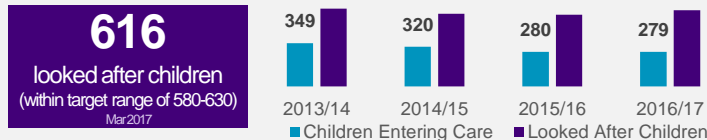
Trends/Actions

Early years

3,009 children achieved a good level of development at the end of reception that is, **65.4%** in 2016, up from 63.9% last year.

Although recent trends has been upwards, the rate improvement is slower than nationally (69.3%), so we have moved from being better than average to worse than average. However, among those that receive free school meals, a proxy for deprivation, 57.4% (479 children) achieving a good level of development in Coventry compared to 54.4% nationally.

Children's social care



616 looked after children (within target range of 580-630) Mar 2017

Fewer re-referrals:
23.9% are re-referrals in 2016/17 vs. 28.7% in 2015/16 & vs. 22.6% in similar authorities

Fewer re-entering care:
14.3% previously looked after children re-entering care; vs 23.5% in 2015/16

Work is being targeted at the multi-agency safeguarding hub (MASH) to ensure children and families receive services appropriate to their needs; and that looked after children and their families receive more effective interventions during their time in care.

Ofsted inspection

Following the first full inspection since 2014, Ofsted reported on 13 June 2017 that Coventry's children's services has improved to be moved into the 'requires improvement' category. Since being rated as 'inadequate' three years ago, the Council has been working to improve services it provides to protect and support the most vulnerable children and young people in the city. The report made a series of recommendations, many of them procedural, to help continue the journey to becoming 'good'.

Child sexual exploitation (CSE)

CSE is a form of sexual abuse. It occurs when an individual/group takes advantage of an imbalance of power to coerce, manipulate or deceive a child or young person into sexual activity. The Council's Horizon team, which tackles and raises awareness of CSE, has won silver in the team of the year category in the 2016 social worker of the year awards. The team consists of social workers, youth workers, children & families workers, a CSE co-ordinator, a specialist police officer and a health worker.

Adult safeguarding and adult social care

1,269 People in long-term support per 100,000 18+ population **↓6%**

6 (0.7%) Placements in residential care rated inadequate

88% Adult social care users who receive self-directed support **↑8%**

24% Adult social care users with direct payments

Homelessness



65-75 people present to the Council as 'homeless on the night' every week in addition to people contacting us in advance of becoming homeless

1,015 homelessness cases prevented and relieved

Over recent years, social housing property lets decreased. In addition, it has been difficult to find suitable homes for larger families. The Council is currently looking at its responses to the introduction of the homelessness reduction act.

Children's services transformation programme

The transformation programme is made up of eight discrete projects:



"The children's services transformation plan is ambitious, and is appropriately focused to mitigate outstanding deficits, in relation to providing responsive, consistently good-quality support for children and their families."
— Ofsted inspection of Coventry's children's services, published 13 June 2017

Indicators

Indicator	Previous	Current	Comparators		Progress	Target	Status
Good level of development at age 5	63.9% 2015	65.4% 2016	66.4% SN 2016	69.3% England 2016		69.3%+	
Gap between the lowest achieving 20% in the early years and the rest	36.0% 2015	35.1% 2016	35.6% SN 2016	31.4% England 2016		<31.4%	
Looked after children rate per 10,000 & number	78.3 (580) Mar 2016	83.1 (616) Mar 2017 provisional	73.2 WMR 2015/16	76.4 SN 2015/16	60.3 England 2015/16	580-630 children	
Repeat referrals to children's social care	28.7% 2015/16	23.9% Mar 2017 provisional	20.2% WMR 2015/16		22.3% England 2015/16	<15%	
% of children with three or more placements in the previous 12 months	14.1% 2015/16	11.5% 2016/17 provisional		10% England 2015/16		<10%	
Common assessment framework assessments closed with all actions complete	68.8% 2015/16	70.7% 2016/17 provisional		N/A		>70%	
Households accepted as statutory homeless (in priority need)	533 2015/16	653 2016/17		N/A		N/A	
Homelessness cases prevented and relieved	1,536 2015/16	1,015 2016/17		N/A		N/A	
Adults using social care who receive self-directed support	80% Mar 2016	88% Mar 2017 provisional	91.4% CIPFA 2015/16		88.2% England 2015/16	>90%	
Adults using social care who receive direct payments	21% Mar 2016	24% Mar 2017 provisional	29% CIPFA 2015/16		28% England 2015/16	>21%	
Adult safeguarding (rate of S42 enquiries per 100,000 population)	357 966 enquiries 2015/16	326 881 enquiries 2016/17 prov.	290 WMR 2015/16		239 England 2015/16	N/A	
Regulated adult social care services rated as inadequate	3% 31 Mar 2016	<1% 31 Mar 2017		N/A		≤3%	
Adult social care service users receiving long term on-going support rate per 100,000	1,343 (3,631 users) 31 Mar 2016	1,269 (3,430 users) 31 Mar 2017	1,386 CIPFA 2015/16		1,716 England 2015/16	3,400-3,800 users	
Proportion of adult social care services users who feel safe	70.0% 2015/16	75.0% 2016/17 provisional	68.7% CIPFA 2015/16		68.8% England 2015/16	>68%	
Adults who contacted social care not previously receiving social care support rate per 100,000	3,440 (9,296 people) 2015/16	3,496 (9,446 people) 2016/17	5,215 CIPFA 2015/16		4,200 England 2015/16	9,000-10,000 people	
Breastfeeding rates at 6-8 weeks	N/A* 2015/16	48.3% Apr-Jun 2016 49.4% Jul-Sep 2016	N/A* WMR 2016/17		44.7% Apr-Jun 2016 44.4% Jul-Sep 2016 England	N/A	

* data not published – failed validation tests



Reducing health inequalities

Trends/Actions

Life expectancy at birth

Coventry, 2013-15



Males

78.4 years



Females

82.3 years

Inequality in life expectancy



Excess weight

In 2015/16, there was a large increase in excess weight among year 6 pupils (10-11 year olds) with 37.5% overweight/obese (vs 35.4% in 2014/15). This is mainly driven by an increase in obese children: 23.1% of children are obese, up from 21.1% in 2014/15. Among 4-5 year olds 22.4% are overweight/obese in 2016/17; same as in 2015/16. A new childhood obesity alliance has been established, and a reduction in childhood obesity is a key outcome of the procurement of a family health and lifestyle service to become operational in 2018.

Excess weight by ward		Obese by ward	
Reception	Year 6	Reception	Year 6
29.9%	43.5%	13.2%	27.9%
Foleshill	Radford	Wyken	Radford
12.8%	25.3%	5.1%	13.0%
Cheylesmore	Cheylesmore	Cheylesmore	Cheylesmore

Drugs and alcohol

2,000 regular opiate/crack cocaine users (9.2 per 1,000 vs 8.2 nationally)

13,000 high risk drinkers (50+ units per week (males), 35+ units per week (females))

Two-thirds of population exhibit two or more lifestyle risks:

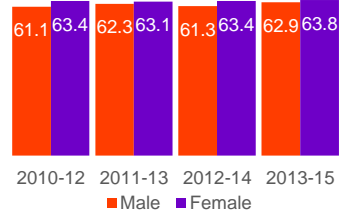
smoking 1+ cigarette a day	physically inactive
excessive alcohol consumption	eating <5 portions of fruit/vegetables

Indicators

Indicator	Previous	Current	Comparators	Progress	Target	Status
Male healthy life expectancy at birth	61.3 (59.8-62.9) 2012-14	62.9 (61.3-64.5) 2013-15	62.4 WMR 2013-15	63.4 England 2013-15	N/A	N/A
Female healthy life expectancy at birth	63.4 (61.7-65.1) 2012-14	63.8 (62.1-65.5) 2013-15	63.2 WMR 2013-15	64.1 England 2013-15	N/A	N/A

Healthy life expectancy

The overall trend for healthy life expectancy is increasing. In Coventry, the average healthy life expectancy for Coventry residents in 2013-15 is now 62.9 years for males and 63.8 years for females.



Mental wellbeing

Good mental wellbeing is essential to help people achieve their potential. However, one in four adults experience a mental health problem in any given year, and 10.4% of Coventry 16-74 year olds estimated to have anxiety or depressive disorders compared to a UK average of 8.9%. For children, 10% of 5-16 year olds nationally estimated to have a mental health disorder but 70% do not get appropriate interventions early enough.

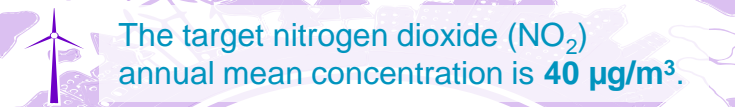
Dementia

3,600 people in Coventry are estimated to have dementia; but only 50% will have a diagnosis or have access to related services.

HIV

Coventry has the highest rate of HIV infection in the region, with 3 in every 1,000 15-59 year olds living with the condition. 54% of people are diagnosed late, when treatment is less effective. We are urging people to have an HIV test if they are at risk, and pharmacies and GPs across the city now offers finger prick blood tests for HIV, which provide a result in 60 seconds.

Air quality



Marmot



People facing multiple complex needs (MCN)

A multi-agency multiple complex needs board has been set up to address issues faced by people who experience several problems at the same time; have ineffective contact with services; and live chaotic lives, such as a combination of mental ill health, substance misuse, violence, sexual abuse and adverse childhood experiences.

Making every contact count

Reducing health inequalities is about services working more effectively together. With making every contact count, partners check individuals' general wellbeing, and alert other partners when additional needs are identified. An example is the fire service conducting safe and well checks during home visits, alerting partners to people's additional needs.

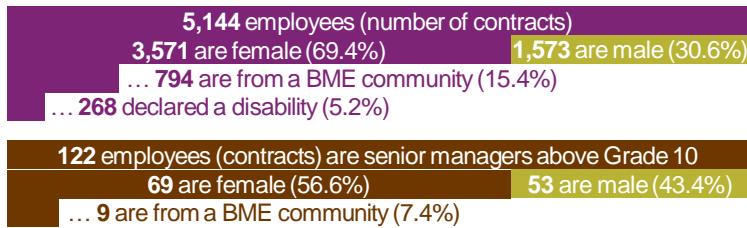
Making the most of our assets

Make savings so that we can support frontline services

Financial resources

The Council's total revenue expenditure is funded from a combination of resources including settlement funding from the government, specific grants, Council Tax, retained business rates, as well as fees, charges and other income. The equivalent settlement funding has fallen from £217m in 2010/11 to £122m in 2016/17. As the number of households have risen as overall resources have been cut, the equivalent funding per household has more than halved, £1,642 to around £800. However, the Council's participation in the West Midlands 100% business rates pilot has made new resources available over the next three years.

Employee statistics (March 2017)

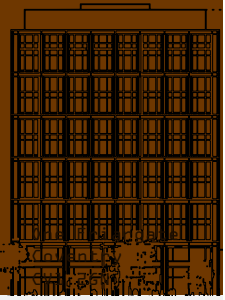


Sickness absence (days per full-time employee)



Building rationalisation

One Friargate, the Council's new £40million office is close to completion. It will help the Council save £800,000 a year compared to the current Council buildings – as well as kick-start the development of the Friargate business quarter.

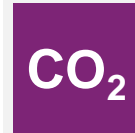


Carbon dioxide emissions



↓ 15,500 tonnes (↓5%)

estimated reduction in carbon dioxide emissions in 2016/17, mainly as a result of the Council's building rationalisation programme



The Council's carbon reduction target of 35% by 2020 has already been achieved!

Support the regeneration of Coventry's economy

Think local: social value policy in action



Friargate



The Council's forthcoming relocation to Friargate will help kick-start the Friargate business quarter. In April 2017, the Royal Institute of Chartered Surveyors (RICS) withdrew its plans to relocate its headquarters to Friargate, but in June 2017, the Council is pleased to announce that the Financial Ombudsman Service will be sharing two floors of One Friargate – bringing 320 jobs to the city.

Attracting external funding

The Council has continued to be successful in attracting external funding to support capital programmes, including a £35m Whitley infrastructure grant and funding from the Regional Growth Fund – however a significant part of the schemes to which these grants applies is still to be delivered.

Coventry investment fund

No new approvals have been agreed this year, as the Council has decided to make no further activity linked to the Coventry investment fund in the 2017/18 budget setting process. Future schemes may be eligible for WMCA or Council funding on an individual basis where it can be demonstrated that this is cost-neutral.

Change how we work to become more flexible and adaptable

Voice of the customer strategy

The Council is looking to improve the way it gathers and records customer satisfaction. A customer engagement manager has been appointed; and as part of the role, the new manager will work with teams across the Council to determine how to measure satisfaction consistently across the Council.

Information management

The Council's information management strategy group is looking at ensuring the Council is adopting best information governance practices; master data management; open data; electronic document and records management systems; and ensuring that all Council officers are fully trained and up-to-date on data protection, information governance and digital skills.

Dashboard and balanced scorecards

Support teams across the Council are working to provide managers a better view of the organisation, for instance by making quality/outcome, financial, workforce, customer and other corporate indicators more readily accessible.

Digital Coventry

The Council's Digital Coventry strategy sets out the scene for the Council and partners for the future direction of digital services, infrastructure and innovation. The strategy seeks to:

- focus limited public resources on achieving the best digital outcomes across the whole Council, the city and beyond;
- encourage and direct investment in the digital programme by others and to maximise limited public resources;
- encourage services, people and organisations to work together to share developments and knowledge;
- address the growing demand for digital services and focus on what residents want in order to deliver outcomes that matter to them; and
- enable the Council, residents, businesses and partners to get the most out of digital.



Active communities & empowered citizens

Empowering citizens and encouraging active communities

Connecting communities

The scale of grant cuts means the current way in which services are being delivered is no longer sustainable. To address this, the Council embarked on *Connecting Communities*, an ambitious approach to redesigning services through collaboration with local communities. Phase 2 of Connecting Communities focused on how services and support could be delivered differently in local communities with the greatest need, within the resources available. As a consequence of cuts, a target of £3.8m was set for this work. The intention of Connecting Communities is to balance the Council's financial position and the needs of residents, alongside making radical changes in the delivery of services. This has involved working closely with residents and partners in new ways to maximise the total public funding that remained to support the most vulnerable in the city.



Residents' perceptions (Life in Coventry survey 2016)



Almost 7 in 10 residents **trust us** (69%) compared to LGA benchmark of 58%

6/10 satisfied with the way we run things (61%) (6% below LGA benchmark)

88% satisfied with their local area (6% better than LGA benchmark)

Working together with neighbours and partners across the voluntary, public and private sectors

Online transactions



1 in 4 transactions with the Council conducted online

Self-service & reduction in face-to-face contact

More and more residents are choosing self-service when engaging with the Council. This year, the Council have made more services available online, while ensuring that support is still available via telephone and face-to-face for those who have more complex enquiries and/or for individuals unable to self-serve. The Council has also improved telephone answering performance in its contact centre – reducing repeat contact attempts. More online forms are in development to drive the uptake of self-service.

West Midlands Combined Authority



WEST MIDLANDS
COMBINED AUTHORITY

On 4 May, inaugural elections for the West Midlands mayor was held. This was won by Andy Street, who will serve as mayor until May 2020. The priorities for the WMCA are around improving the economy, skills, transport and housing.

Partnership for Coventry



Partnership
FOR COVENTRY

The priorities for the Partnership for Coventry, the local strategic partnership, is "growing the city and tackling poverty". This year, among other things, the partnership's armed forces community covenant also received a "bronze" award.

Indicators

Indicator	Previous	Current	Comparators	Progress	Target	Status
Carbon dioxide emissions from local authority operations	16,368 tonnes ↓ 9% 2015/16 actual	15,500 tonnes ↓ 5% 2016/17 estimate	N/A		↓ 35% by 2020	
Core employee headcount (full-time equivalents, fte)	4,242.05 Mar 2016	4,108.31 Mar 2017	N/A		N/A	
Council staff sickness absence per fte	8.51 days 2015/16	8.64 days 2016/17	N/A		<8.0 days	
External funding attracted	£46.8m 2015/16	£54.4m 2016/17	N/A		£17.8m	
Transactions done online	20% 2015/16	28% 2016/17	N/A		35% by Mar 2017	
Reduction in face to face and telephone contact	24% 2015/16	30% 2016/17	N/A		↓ 30%	

Indicator change log

This list sets out indicators that are new, revised or deleted indicators; in this report (July 2017) compared to the report in (July 2016)

New indicators

Globally connected:

- Change in business rates tax base
- Gap in the JSA claimant rate between the city's most affluent and deprived wards
- Change in Council tax base

Locally committed:

- First time entrants to youth justice system
- Key stage 2: expected standard in reading writing and maths
- Educational attainment at key stage 4: Attainment 8, Progress 8, basics A*-C English and maths
- Key stage 5: level 3 Average Point Score per A Level entry
- Key stage 5: level 3 Average Point Score per Tech Level entry
- Key stage 5: level 3 Average Point Score per General Applied entry
- Adults achieving 150 minutes of physical activity per week
- Repeat referrals to children's social care
- Stability of looked after children's placements (% of children with three or more placements in the previous 12 months)
- Proportion of adult social care users who feel safe
- Regulated adult social care services rated as inadequate
- Hospital admissions caused by injuries in children 0-14 per 10,000

Revised indicators

Locally committed:

- From **percentage of pupils** to **percentage of primary schools** judged as good/outstanding by Ofsted
- From **percentage of pupils** to **percentage of secondary schools** judged as good/outstanding by Ofsted
- Adult safeguarding enquiries (S42 enquires) numbers and rate per 100,000 population
- From total number of enterprises to number of active enterprises

Deleted indicators

Globally connected:

- Adult and junior credit union members

Locally committed:

- Level 4 or above in reading writing and maths at key stage 2
- Expected progress from key stage 2 to 4 in English and in maths
- Five good GCSE's (A-C) including English and maths
- Key Stage 5 Level 3 value added
- Adult social care service users who have control over their daily life

Delivering our priorities with fewer resources:

- Rationalising property savings
- Carbon dioxide emissions avoided through the use of local renewable energy in local authority operations
- Total energy use in Council buildings
- Coventry investment fund allocation
- Transformation programme savings

Further information

The Insight Team at Coventry City Council publishes information and statistics about the city and the Council online at www.coventry.gov.uk/infoandstats/. Performance towards the Council's key priorities, as measured through Council Plan, equality (and Marmot) indicators, are set out online at www.coventry.gov.uk/performance/. The Council has set out its intention to support open data and innovation in its Digital Strategy for 2017-2022, and our performance indicators are available on our open data page at www.coventry.gov.uk/opendata/ and also on GitHub.

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Performance Management Framework

Coventry City Council · Policy Document · 2017/18

Introduction

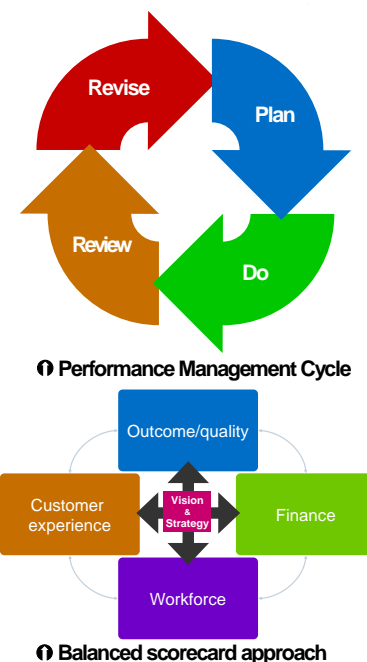
Our performance management framework sets out how we plan and organise our resources to achieve the things we want to do – our vision and priorities, as set out in our [Council Plan](#).

The Council's approach

Performance management is everyone's responsibility. It is also part of our day-to-day operation. The Council's performance management framework approach recognises the diversity of our business, and is mindful that services already respond to a wide range of other performance management arrangements; e.g. statutory returns or partnership working arrangements. As a result, this framework seeks to strike a balance between minimising the administrative burden of performance management by building on the systems and processes already in place, while ensuring a degree of commonality across the organisation.

Balanced scorecard approach

The Council recommends using a balanced scorecard approach to managing its performance, to ensure that its outcomes, outputs and measures of quality and customer experience are aligned to its inputs such as finance and workforce.



Council Plan

The Council Plan sets out our vision and priorities for the city. The current plan, [Coventry: A Top Ten City](#) was last refreshed in July 2016, and reviewed every year. Our priorities are delivered through key strategies.

Strategies

Strategies are used to implement policy and deliver plans for change. Performance standards, measures, targets and reporting timescales should be aligned between the Council Plan and [key strategies](#).

Directorate, service and team plans

The Council's directorates ensure that plans are in place to translate the Council's strategies into operational activities. These plans may be at directorate, service or a team level as appropriate and determined by service need. Individual managers will identify the content and frequency of performance monitoring and review.

Employee appraisal and development

Our priorities are translated into individual objectives, supported by the [behaviours framework](#). Under the Council's [employee appraisal process](#), the managers and employees are expected to regularly review an employee's objectives (what they do) and behaviours (how you do it).

Performance measures

Progress towards the Council's priorities is monitored using a consistent set of **headline indicators**. A wider basket of indicators including **lag** (output oriented, easy to measure but harder to influence) and **lead** (more input oriented, hard to measure but easy to influence) indicators are drawn on to explain the trends and stories behind the headlines. A mixed set of measures are used, including:

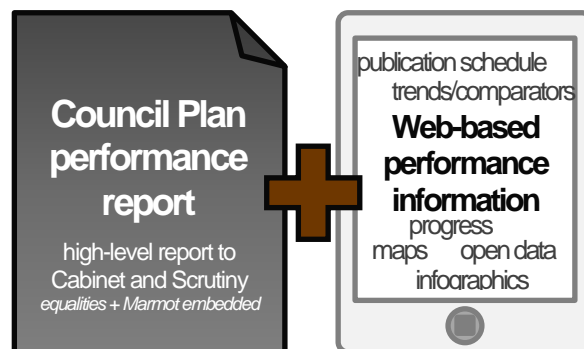
- **outcomes** that our strategies can influence but not directly control (e.g. long-term ones like life expectancy or short-term ones like unemployment);
- **outputs** showing how much a service has delivered of something (e.g. jobseekers supported);
- **inputs** demonstrating efficiency in our resource usage (e.g. savings delivered); and
- **perceptions** showing what residents think of our services (e.g. % of survey respondents satisfied).

Performance measures and targets are set and reviewed by services with the relevant cabinet member, in line with the relevant strategy. They should take into account our priorities, resources, and comparators. The Council also uses a [composite liveability measure](#) approach to evaluate the relative merits of different places, and to compare and contrast any set of places to another using any indicator.

Reporting arrangements

The current reporting arrangements consists of:

- **Council Plan performance report** to Cabinet and Scrutiny Co-ordination Committee summarising the Council's progress towards its priorities, including progress towards its equalities objectives and Marmot priorities (health inequalities);
- web-based performance information setting out a publication schedule; trends/comparators; progress reports; maps and infographics; and
- indicator data published as **open data**.



Reporting arrangements

Key documents

Our performance management framework is made up of...

	<i>Strategic</i> Council Plan	Key strategies	<i>Operational</i> Directorate, service and team plans	<i>Individual</i> Employee appraisal process
Purpose	Sets out the Council's overall strategic direction	Sets out the strategic direction to deliver a key priority	Sets out tasks to deliver strategy and services	Sets out individual objectives and actions
Contents	Vision, priorities and measures	Outcomes, outputs, resources, measures, targets, timescales and an action plan	Planned activities, achievements, timescales, resources, responsibilities	Performance against objectives and behaviour framework
Responsibility	Council – with support from partner organisations	Cabinet Member – with management lead (contributions might be cross-directorate)	Determined by management lead at a directorate, service or team level	Individual employee and line manager
Performance measures	Headline indicators and a wider basket of indicators	Indicators to monitor outcomes and outputs	Measures to assess progress towards outcomes and outputs	Tasks and actions for the individual
Reporting and reviewing arrangements	Reported to Cabinet and Scrutiny Co-ordination Committee regularly for review; reviewed / refreshed by Cabinet as required	Reviewed annually and as appropriate reported to relevant Cabinet Member. Indicators and targets to be revised and approved if necessary	As determined by management lead	Reviewed regularly as determined by individual employee and line manager
Timescales	Long-term plan; reviewed annually and refreshed by Cabinet as required	As appropriate – and refreshed (or decommissioned) before expiry	Typically up to one year (and refreshed as appropriate)	Refreshed at least annually

Next steps and future developments

Responding to the Council's **digital strategy** to "maximise the value in our data and information", there are plans in place to trial new ways of reporting and new technologies. The intention is to improve transparency and good governance, as well as streamline and improving the timeliness of performance reporting. Some of the current ideas and thinking include:

- **online digital performance dashboards** built on a balanced scorecard of metrics automatically kept up-to-date with data from the Council's data warehouse – meaning that up-to-date performance information is made available instead of through formal performance reports; and
- **publishing more datasets online as open data**, in particular, where data is frequently requested through Freedom of Information (FOI) requests, backed by a publication schedule – improving the experience for the public and significantly reducing the time spent by officers to respond to bespoke information requests.

The Insight Team is keen to hear your views and work with departments across the council to continually develop the Council's performance management framework to best meet the needs of individual teams and that of the organisation.

Find out more

Information and statistics hub: <https://www.coventry.gov.uk/infoandstats/>

Council Plan: <https://www.coventry.gov.uk/councilplan/>

Performance: <https://www.coventry.gov.uk/performance/>

Key strategies: <https://www.coventry.gov.uk/policy/>

Contact us: insight@coventry.gov.uk

Version control

Document owner: Insight Team, Coventry City Council insight@coventry.gov.uk

Last updated on 29 June 2017. To be reviewed in July 2018.

Document location: <https://smarturl.it/PME>

Table of Indicators

Globally connected

Supporting businesses to grow

Indicator	Previous	Current	Comparators		Progress	Target	Status	
Gross value added (£ per head)	£22,427 2014 revised	£22,165 2015 provisional	£20,826 WMR 2015	£26,159 England 2015		N/A		
Change in business rates tax base (index from 2002 base [100])	132.74 2013/14	132.30 2014/15	130.79 CIPFA 2014/15	142.89 England 2014/15		N/A		
Business rates rateable value and collection rate	£300.0m 97.8% 2015/16	£300.7m 97.8% 2016/17	97.3% All Metropolitan Districts 2016/17			£297.5+ 98.5%		
Active enterprises (per 10,000 and enterprises)	326 (8,835) 2015	342 (9,505) 2016	367 WMCA 2016	585 Warwickshire 2016	499 England 2016		N/A	

Developing the city centre

Indicator	Previous	Current	Comparators		Progress	Target	Status
City centre footfall (year-on-year % change)	+1.3% 2015/16	-1.1% 2016/17	-2.6% UK index 2016/17			N/A	

Raising the profile of Coventry

Indicator	Previous	Current	Comparators		Progress	Target	Status
Visitor trips	8,217,000 2013	7,973,000 2015	N/A			N/A	

Helping local people into jobs

Indicator	Previous	Current	Comparators		Progress	Target	Status	
Average resident employment rate	64.4% Jan-Dec 15	68.9% Jan-Dec 16	65.5% WMCA Jan-Dec 16	71.1% WMR Jan-Dec 16	75.0% England Jan-Dec 16		N/A	
Unemployment rate (model based)	6.3% Jan-Dec 15	5.4% Jan-Dec 16	7.4% WMCA Jan-Dec 16	5.5% WMR Jan-Dec 16	4.8% England Jan-Dec 16		N/A	
16-17 year olds not in education, employment or training (NEET)	4.7% 2015/16	3.0% March 2017 provisional	2.9% WMR March 2017	3.6% SN March 2017	3.0% England March 2017		3.0%	
18-24 year olds claiming jobseekers allowance	1.6% Mar 2016	1.8% Mar 2017	4.5% WMCA Mar 2017	3.5% WMR Mar 2016	2.8% England Mar 2017		N/A	
Residents aged 16-64 qualified to NVQ level 4+	29.5% Jan-Dec 15	33.7% Jan-Dec 16	29.0% WMCA Jan-Dec 16	31.5% WMR Jan-Dec 16	37.9% England Jan-Dec 16		N/A	

Reducing the impact of poverty

Indicator	Previous	Current	Comparators		Progress	Target	Status	
Claimant count (seasonally-adjusted)	1.9% Mar 2016	1.9% Mar 2017	2.3% WMR Mar 2017	1.9% UK Mar 2017		N/A		
Median annual pay for residents (full-time)	£26,913 2015 revised	£28,043 2016 provisional	£25,850 WMCA 2016	£26,278 WMR 2016	£28,503 England 2016		N/A	
Median annual pay	£21,905 2015 revised	£22,319 2016 provisional	£21,794 WMCA 2016	£21,795 WMR 2016	£23,350 England 2016		N/A	
Gap in the claimant count rate between the city's most affluent and deprived wards	3.2% Mar 2016	3.2% Apr 2017	9.0% Birmingham Apr 2017	5.6% Wolverhampton Apr 2017	3.8% Derby Apr 2017		N/A	
Gross disposable household income per head	£14,371 2014	£14,527 2015 provisional	14,768 WMCA 2015	16,559 WMR 2015	19,447 England 2015		N/A	

Supply, choice & quality of housing

Indicator	Previous	Current	Comparators		Progress	Target	Status
Change in Council tax base (index from 2009 base [100])	105.45 2015/16	106.67 2016/17	106.63 CIPFA 2016/17	107.75 England 2016/17		N/A	
Council tax collectable value and number of properties	£120.21m (139,179 properties) Mar 2016	£130.48m (140,507 properties) Mar 2017	N/A			N/A	
Properties in higher Council Tax bands (C to H)	29.20% (40,639) Mar 2016	29.44% (41,370) Mar 2017	35.23% WMCA Mar 2015	55.74% England Mar 2015		N/A	
Council Tax collection rate	95.8% 2015/16	95.8% 2016/17	95.4% All Metropolitan Districts 2016/17			96%+	

Locally committed

Create an attractive, cleaner & greener city

Indicator	Previous	Current	Comparators		Progress	Target	Status
Principal roads (A roads) in a good / acceptable condition	99% 2015/16	99% 2016/17	N/A			95%	
Non-principal roads (B & C roads) in a good / acceptable condition	98% 2015/16	98% 2016/17	N/A			95%	
Unclassified roads in a good / acceptable condition	80% 2015/16	80% 2016/17	N/A			80%	
Pedestrian footways / pavements in a good / acceptable condition	36% 2015/16	36% 2016/17	N/A			38%	
Fly-tips reported in the city	2,316 2015/16	3,342 2016/17	N/A			<2,200	
Household waste recycled and composted	30.3% 2015/16	29.9% 2016/17 provisional	44.0% WMR 2015/16	43.0% England 2015/16		50%+ by 2020	

Make communities safer

Indicator	Previous	Current	Comparators		Progress	Target	Status
Crime rate per 1,000 population & number of crimes	61.5 21,229 (U1.0%) 2015/16	66.3 22,909 (U8%) 2016/17	74.1 Wolverhampton 2016/17	80.9 Birmingham 2016/17		N/A	
First time entrants to youth justice system (rate per 100,000)	399 2015/16	432 2016/17	422 Family group average (SN) 2015/16			N/A	
Domestic violence (crime and non-crime) offences known to the police	5,972 (U2.16%) 2015/16	5,771 (U3.4%) 2016/17	N/A			N/A	
Repeat victims of domestic violence reported	9.5% 2015/16	6.7% 2016/17	N/A			N/A	

Improving educational outcomes

Indicator	Previous	Current	Comparators		Progress	Target	Status
Primary schools judged as good/outstanding by Ofsted	86% March 2016	94% March 2017	87% SN March 2017	89% England March 2017		89%+	
Secondary schools judged as good/outstanding by Ofsted	57% March 2016	74% March 2017	76% SN March 2017	82% England March 2017		82%+	
Key stage 2: expected standard in reading, writing & maths	N/A	49% 2016	50% SN 2016	53% England 2016		53%+	
Key stage 4: attainment 8	45 2015	48.1 2016	47.9 SN 2016	49.9 England 2016		49.9+	
Key stage 4: progress 8	0.03 2015	-0.05 2016	-0.11 SN 2016	-0.03 England 2016		0.00+	
Key stage 4: Basics A*-C English and maths	N/A	61% 2016	59% SN 2016	63% England 2016		63%+	
Key stage 5 level 3 average point score A Level entry	N/A	28.29 (Grade C-) 2016	27.94 (Grade C-) SN 2016	30.45 (Grade C) England 2016		30+	
Key stage 5 level 3 average point score per tech level entry	N/A	28.63 (Merit +) 2016	30.82 (Dist-) SN 2016	30.77 (Dist-) England 2016		31+	
Key stage 5 level 3 average point score per general applied entry	N/A	35.08 (Distinction) 2016	34.41 (Dist.) SN 2016	34.67 (Dist.) England 2016		35+	

Improve health and wellbeing

Indicator	Previous	Current	Comparators		Progress	Target	Status
Adults achieving 150 minutes of physical activity per week	55.4% (51.1%-59.7%) 2014	58.8% (54.6-63.0%) 2015	55.1% WMR 2015	57.0% England 2015		N/A	
Smoking prevalence in adults: current smokers	15.8% (13.7%-18.0%) 2014	16.6% (14.5%-18.8%) 2015	15.7% WMR 2015	16.9% England 2015		N/A	
Smoking quitters at four weeks – rate per 100,000 smokers	4,493 (2,075 quitters) 2015/16	4,280 (1,927 quitters) 2016/17	3,522 WMR 2015/16	2,598 England 2015/16		N/A	
Hospital admissions caused by injuries in children 0-14 per 10,000	149.9 (944 injuries) 2014/15	173.2 (1,112 injuries) 2015/16	110.4 WMR 2015/16	104.2 England 2015/16		N/A	
Conceptions to girls aged under 16 (rate per 1,000 girls aged 15-17)	33.8 Jan-Dec 2014	29.9 Jan-Dec 2015	27.1 WMCA 2015	19.5 Warks 2015	23.7 WMR 2015	20.8 England 2015	

Protecting our most vulnerable people

Indicator	Previous	Current	Comparators	Progress	Target	Status
Good level of development at age 5	63.9% 2015	65.4% 2016	66.4% SN 2016	69.3% England 2016	69.3%+	
Gap between the lowest achieving 20% in the early years and the rest	36.0% 2015	35.1% 2016	35.6% SN 2016	31.4% England 2016	<31.4%	
Looked after children rate per 10,000 & number	78.3 (580) Mar 2016	83.1 (616) Mar 2017 provisional	73.2 WMR 2015/16	76.4 SN 2015/16	60.3 England 2015/16	580-630 children
Repeat referrals to children's social care	28.7% 2015/16	23.9% Mar 2017 provisional	20.2% WMR 2015/16	22.3% England 2015/16	<15%	
% of children with three or more placements in the previous 12 months	14.1% 2015/16	11.5% 2016/17 provisional	10% England 2015/16		<10%	
Common assessment framework assessments closed with all actions complete	68.8% 2015/16	70.7% 2016/17 provisional	N/A		>70%	
Households accepted as statutory homeless (in priority need)	533 2015/16	653 2016/17	N/A		N/A	
Homelessness cases prevented and relieved	1,536 2015/16	1,015 2016/17	N/A		N/A	
Adults using social care who receive self-directed support	80% Mar 2016	88% Mar 2017 provisional	91.4% CIPFA 2015/16	88.2% England 2015/16	>90%	
Adults using social care who receive direct payments	21% Mar 2016	24% Mar 2017 provisional	29% CIPFA 2015/16	28% England 2015/16	>21%	
Adult safeguarding (rate of S42 enquiries per 100,000 population)	357 966 enquiries 2015/16	326 881 enquiries 2016/17 prov.	290 WMR 2015/16	239 England 2015/16	N/A	
Regulated adult social care services rated as inadequate	3% 31 Mar 2016	<1% 31 Mar 2017	N/A		≤3%	
Adult social care service users receiving long term on-going support rate per 100,000	1,343 (3,631 users) 31 Mar 2016	1,269 (3,430 users) 31 Mar 2017	1,386 CIPFA 2015/16	1,716 England 2015/16	3,400-3,800 users	
Proportion of adult social care services users who feel safe	70.0% 2015/16	75.0% 2016/17 provisional	68.7% CIPFA 2015/16	68.8% England 2015/16	>68%	
Adults who contacted social care not previously receiving social care support rate per 100,000	3,440 (9,296 people) 2015/16	3,496 (9,446 people) 2016/17	5,215 CIPFA 2015/16	4,200 England 2015/16	9,000-10,000 people	
Breastfeeding rates at 6-8 weeks	N/A* 2015/16	48.3% Apr-Jun 2016 49.4% Jul-Sep 2016	N/A* WMR 2016/17	44.7% Apr-Jun 2016 44.4% Jul-Sep 2016 England	N/A	

* data not published - failed validation tests

Reducing health inequalities

Indicator	Previous	Current	Comparators	Progress	Target	Status
Male healthy life expectancy at birth	61.3 (59.8-62.9) 2012-14	62.9 (61.3-64.5) 2013-15	62.4 WMR 2013-15	63.4 England 2013-15	N/A	
Female healthy life expectancy at birth	63.4 (61.7-65.1) 2012-14	63.8 (62.1-65.5) 2013-15	63.2 WMR 2013-15	64.1 England 2013-15	N/A	

Delivering our priorities with fewer resources

Indicator	Previous	Current	Comparators	Progress	Target	Status
Carbon dioxide emissions from local authority operations	16,368 tonnes ↓ 9% 2015/16 actual	15,500 tonnes ↓ 5% 2016/17 estimate	N/A		↓ 35% by 2020	
Core employee headcount (full-time equivalents, fte)	4,242.05 Mar 2016	4,108.31 Mar 2017	N/A		N/A	
Council staff sickness absence per fte	8.51 days 2015/16	8.64 days 2016/17	N/A		<8.0 days	
External funding attracted	£46.8m 2015/16	£54.4m 2016/17	N/A		£17.8m	
Transactions done online	20% 2015/16	28% 2016/17	N/A		35% by Mar 2017	
Reduction in face to face and telephone contact	24% 2015/16	30% 2016/17	N/A		↓ 30%	

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Coventry City Council

Briefing note

To: Scrutiny Co-ordination Committee

Date: 12th July 2017

Subject: Scrutiny Work Programmes 2017-18

1 Purpose of the Note

- 1.1 The attached work programme show the outcome of discussions from the informal meetings of all Scrutiny Boards. Scrutiny Co-ordination Committee has a role in overseeing the work programmes to reduce duplication and where appropriate identify cross-cutting themes. Work programmes are working documents, are reactive and will change accordingly as and when the need arises.

2 Recommendations

- 2.1 Scrutiny Co-ordination Committee is recommended to:
- 1) Consider and agree the content of the work programme attached at Appendixes 1-6
 - 2) Identify any cross-cutting themes where appropriate

3 Information/Background

- 3.1 At the beginning of each municipal year, each scrutiny board has an informal meeting for Members and senior officers to discuss the areas of the Council that fall under each board's portfolio.
- 3.2 Members were able to questions officers and Cabinet Members on their service areas to enable them to identify items for their work programmes.
- 3.3 This is an opportunity for Scrutiny Co-ordination Committee to take an overview of all of the work programmes across the scrutiny boards, in particular to identify any cross-cutting issues and how they can best be managed; identify any areas of potential duplication and how they can be best managed; and identify any significant gaps that should be addressed.

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Please see page 2 onwards for background to items

14th June 2017 (informal briefings)
Air Quality Community Safety Public Health
12th July 2017
Council Performance Report 2016/17 WMCA Overview and Scrutiny feedback
16th August 2017
Fire Safety in High-Rise Buildings
6th September 2017
City Centre Redevelopment including Friargate, City Centre South, Station Master Plan, Leisure Centre, 50m Pool Emergency Planning and Resilience
18th October 2017
WMCA Overview and Scrutiny feedback Local Policing
22nd November 2017
WMCA Overview and Scrutiny feedback – verbal update
20th December 2017
-
24th January 2018
WMCA Overview and Scrutiny feedback – verbal update
28th February 2018
-
28th March 2018
WMCA Overview and Scrutiny feedback
18th April 2018
-
Date to be determined
West Midlands Combined Authority Selective Licensing for the Private Rented Sector – consultation outcomes Vulnerable Persons Strategy Air Quality Student Accommodation and University City Development

Date	Title	Detail	Cabinet Member/ Lead Officer
14th June 2017 (informal briefings)	Air Quality		
	Community Safety		
	Public Health		
12th July 2017	Council Performance Report 2016/17	To consider the Council's performance report. To include, as recommended by SCRUCO in 2016/17, simple information on the reduction in funding imposed on the Council and the impact that this has had on performance.	Andy Baker/ Si Chun Lam
	WMCA Overview and Scrutiny feedback	Council representatives on the WMCA overview and scrutiny committee to feedback on the work of the committee	Cllr Brown Cllr J Mutton
16th August 2017	Fire Safety in High-Rise Buildings	To discuss with the Fire Service and Whitefriars, Coventry University to consider fire prevention and safety for high-rise buildings	Andrew Walster Cllr Duggins WMFS Whitefriars Coventry University Council rep on outside bodies
6th September 2017	City Centre Redevelopment including Friargate, City Centre South, Station Master Plan, Leisure Centre, 50m Pool	A report on how several developments are interlinked and how they will support the regeneration of the city. Meeting to take place at Eaton House and a visit to Friargate.	David Cockroft David Nuttall Cllr O Boyle Cllr J Mutton Cllr Duggins
	Emergency Planning and Resilience	To review the arrangements for emergency planning and resilience in the city to minimise risks, respond to emergencies, ensure effective communication and provide reassurance.	Michael Enderby Cllr Duggins
18th October 2017	WMCA Overview and Scrutiny feedback	Council representatives on the WMCA overview and scrutiny committee to feedback on the work of the committee	Cllr Brown Cllr J Mutton

SCRUCO Work Programme 2017/18

Date	Title	Detail	Cabinet Member/ Lead Officer
	Local Policing	An item to cover issues including effectiveness of current PSPO's, Police and Crime Plan, rough sleepers, enforcement powers.	
22nd November 2017	WMCA Overview and Scrutiny feedback – verbal update	Council representatives on the WMCA overview and scrutiny committee to feedback on the work of the committee	Cllr Brown Cllr J Mutton
20th December 2017	-		
24th January 2018	WMCA Overview and Scrutiny feedback – verbal update	Council representatives on the WMCA overview and scrutiny committee to feedback on the work of the committee	Cllr Brown Cllr J Mutton
28th February 2018	-		
28th March 2018	WMCA Overview and Scrutiny feedback	Council representatives on the WMCA overview and scrutiny committee to feedback on the work of the committee	Cllr Brown Cllr J Mutton

Date	Title	Detail	Cabinet Member/ Lead Officer
18 th April 2018	-		
Date to be determined	West Midlands Combined Authority	To consider engagement with the West Midlands Combined Authority, particularly its Overview and Scrutiny Committee. Cllr Mutton and Cllr Brown are the City Council's nominated representatives on the Committee for 2017/18.	Cllr Duggins Martin Reeves
	Business Rates retention – briefing notes only on current position	Members requested information on the current position on business rates retention and the WMCA pilot considering the Local Government Finance Bill was not in the Queen's Speech	Barry Hastie Paul Jennings Cllr J Mutton
	Selective Licensing for the Private Rented Sector – consultation outcomes	To consider the outcomes of the consultation and recommendations to the Cabinet Member following a scrutiny task and finish group recommending implementation in St. Michael's Ward.	Davina Blackburn Tracy Miller Cllr O'Boyle
	<i>Review of Scrutiny</i>	<i>To review the current Scrutiny procedures and to consider whether improvements could be made.</i>	<i>Adrian West Cllr Brown /Cllr Duggins</i>
	Vulnerable Persons Strategy	This will take a strategic approach to a range of issues affecting vulnerable people. It will incorporate the Domestic Violence and Abuse Strategy as well as addressing issues such as modern day slavery, hate crime, Female Genital Mutilation, forced marriage and sexual violence. This will provide Scrutiny with an early opportunity to review the new proposed approach.	Liz Gaulton/Craig Hickin Cllr A Khan
	Air Quality	Scruco will consider this issue which cuts across several areas including health, transportation, planning and public realm etc. The Board wishes to address issues and identify solutions. A potential task and finish group.	Liz Gaulton/Andrew Walster
	Student Accommodation and University City Development	To look at demand and supply of purpose built and private rented student accommodation and whether HIMO's have been returned to family use. Plans for CC1-4 site and the impact of Brexit on University finances.	Coventry University Craig Hickin Mark Andrews Cllr Bigham/O'Boyle

SCRUCO Work Programme 2017/18

Date	Title	Detail	Cabinet Member/ Lead Officer

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Please see page 2 onwards for background to items

12th July 2018
- Impact of changes to Local Council Tax Support Scheme - Cyber Security (Private Item)
13th September 2017
- Customer/ Client Experience
15th November 2017
- ICT @ CCC
24th January 2018
- Workforce Strategy Work Strands
21st March 2018
-
18th April 2018
-
Date to be determined
Social Value Act (Nov/Jan) Procurement Strategy (Nov/Jan) Budget – meeting savings targets Medium Term Financial Strategy West Midlands Combined Authority Capital Schemes Capital Programme Council Reserves Outside Body Reports

Date	Title	Detail	Cabinet Member/ Lead Officer
12th July 2018	- Impact of changes to Local Council Tax Support Scheme	To look at the impact of the changes a year after implementation, including collection rates, cost of collection, levels of arrears, enforcement arrangements the impact on residents.	Barrie Strain/ Glenda Cowley
	- Cyber Security (Private Item)	To receive an update on measures being put in place to address cyber security issues.	Lisa Commane/ Paul Ward
13th September 2017	- Customer/ Client Experience	Work is being undertaken by the Cabinet Member to review the customer service centre. Information on this work will be brought to the Board and the impact of this work reviewed later in the municipal year.	Lisa Commane/ Adrienne Bellingeri
15th November 2017	- ICT @ CCC	To look at ICT at the Council to include policies, strategies, risks, resilience, effectiveness and value for money.	Lisa Commane/ Paul Ward
24th January 2018	- Workforce Strategy Work Strands	To look at workforce strategy work strands at an appropriate time as identified at the meeting on 25th January 2017. To include a strand focussing specifically on recruitment.	Barbara Barrett
21st March 2018	-		
18th April 2018	-		

Date	Title	Detail	Cabinet Member/ Lead Officer
Date to be determined	Social Value Act (Nov/Jan)	To examine the extent to which the Social Value Act is delivering added value when we are letting contracts. Annual item.	Liz Welton
	Procurement Strategy (Nov/Jan)	To ensure we are getting value for money from the Procurement Strategy and its impact on society.	Liz Welton
	Budget – meeting savings targets	To scrutinise whether the Council is on track to meet its savings targets.	Barry Hastie
	Medium Term Financial Strategy	To discuss the Council's Medium Term Financial Strategy – Annual item	Paul Jennings
	West Midlands Combined Authority Capital Schemes	Following the meeting on 13th March, it was recommended that SB1 scrutinise the WMCA Capital Schemes, paying particular attention to the scheduling and Very Light Rail	Paul Jennings/ Colin Knight
	Capital Programme	To receive a line by line update on the 2017/18 Capital Programme. Annual item.	Paul Jennings
	Council Reserves	To receive an update on the position of Council Reserves. Annual item.	Paul Jennings
	Outside Body Reports	To take appropriate outside body reports and to scrutinise the funding provided by the Council to each organisations.	Various

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Please see page 2 onwards for background to items

29th June 2017 – formal/ informal meeting
Ofsted Inspection Report Informal briefing of the Board
13th July 2017 – 10am
Young Carers Improvement Board Report Work programme briefing note
14th September 2017
LSCB Interim Annual Report -
12th October 2017
Quality of Social Workers -
23rd November 2017
Improvement Board Report – 18 th October 2017 -
11th January 2018
- -
1st March 2018
Improvement Board Report – 10 th January 2018 -
29th March 2018
- -
26th April 2018
Improvement Board Report – 11 th April 2018 -
Date to be determined
Special and Alternative Provision including Home Schooling Managing Risk Effectively Private Fostering Retention of Social Workers One Strategic Plan updates Education Performance including vulnerable groups Review of the Education Service redesign Children's Services redesign Regional Adoption Agency
Pending items
Voices of Care Short Breaks Review School based police panels Serious Case Reviews SCR – Child F (if available) Schools Ofsted Reports World Class Schools Quality Award

Date	Title	Detail	Cabinet Member/ Lead Officer
29th June 2017 – formal/ informal meeting	Ofsted Inspection Report	Following the Ofsted inspection in March, the inspection report is published on 13 th June. This is an opportunity for Members to consider the outcomes of the inspection and the subsequent action plan.	Gail Quinton John Gregg Cllr Ruane
	Informal briefing of the Board	To cover the work areas of the Board plus. Looking at the Council's Corporate parenting requirements and how the Council is meeting them.	
13th July 2017 – 10am	Young Carers	Referred from the Corporate Parenting Board, to look at support offered to children and young people who are carers, especially those that are children in need, child protection or who come into care because of the health of their parents.	Paul Smith Jon Reading Cllr Ruane Cllr Abbott
	Improvement Board Report	A standing item as agreed by Council reporting progress against the areas identified in the improvement notice, to include follow up from the DfE visit	John Gregg Cllr Ruane
	Work programme briefing note	A follow up from the informal meeting to agree the work programme for the year	Gennie Holmes
14th September 2017	LSCB Interim Annual Report	Members requested to see the interim annual report of the LSCB following their consideration of the Annual Report at their meeting in January 2017	David Peplow Cllr Ruane
	-		
12th October 2017	Quality of Social Workers	A 6 month follow up report from the meeting on 27 th April	Lee Pardy- McLaughlin Cllr Ruane
	-		
23rd November 2017	Improvement Board Report – 18 th October 2017		
	-		

Date	Title	Detail	Cabinet Member/ Lead Officer
11th January 2018	-		
	-		
1st March 2018	Improvement Board Report – 10 th January 2018		
	-		
29th March 2018	-		
	-		
26th April 2018	Improvement Board Report – 11 th April 2018		
	-		
Date to be determined	Special and Alternative Provision including Home Schooling	Members requested a report on how children who are home schooled are supported by the LEA and also to discuss whether pupils excluded from school are being home schooled by parents	Kirston Nelson Cllr Maton
	Managing Risk Effectively	Following the recommendations in the Ofsted report, Members want to look more closely at how risk is managed, especially with partner agencies such as health and schools	John Gregg Cllr Ruane
	Private Fostering	Following the recommendations in the Ofsted report Members requested to look in more detail at private fostering arrangements	John Gregg Cllr Ruane
	Retention of Social Workers	Members wanted to establish a task and finish group to look at how the Council can retain the workforce once they are in post	John Gregg Cllr Ruane
	One Strategic Plan updates		
	Education Performance including vulnerable groups		
	Review of the Education Service redesign		

Date	Title	Detail	Cabinet Member/ Lead Officer
	Children's Services redesign		
	Regional Adoption Agency		
Pending items	Voices of Care	Update from the Look After Children's Council – Voice of Care	Sheila Bates Cllr Ruane
	Short Breaks Review	To look in more detail at the provision of short breaks for disabled children	John Gregg Cllr Ruane
	School based police panels	A report on how the police are supporting improving behaviour in schools and tackling anti-social behaviour in partnership	Kirston Nelson Cllr Maton
	Serious Case Reviews	The Board will consider recommendations from serious case reviews when they are published.	Cllr Ruane
	SCR – Child F (if available)	The Board will consider recommendations from a serious case review.	Cllr Ruane David Peplow
	Schools Ofsted Reports	Members requested information on how schools with poor Ofsted reports are being supported, using Stoke Park as a case study	Kirston Nelson Cllr Maton
	World Class Schools Quality Award	President Kennedy School have been awarded this and the Board would like to know more about the process and what it means for the pupils.	Cllr Maton Kirston Nelson President Kennedy pupils

Please see page 2 onwards for background to items

Task and Finish Groups
Refreshed Green Space Strategy T&F Report Digital Strategy – Broadband Providers – autumn 2017
Select Committee
Electric Vehicles
28th June 2017
Informal meeting to discuss work programme
26th July 2017
Select Committee – Public Transport Cabinet Report Electric Vehicle background Work Programme Detail
20th September 2017
Ultra-Light Rail/Track - -
15th November 2017
Jobs and Growth Strategy - -
17th January 2018
- - -
21st March 2018
- - -
Date to be determined
Outcome of the Bus Lane Review City Centre Developments
Progress from Select Committee on Public Transport 2016/17
Promoting and Encouraging Bus Usage Congestion and Public Transport Multi-modal ticketing for Public Transport Accessible Transport

Date	Title	Detail	Cabinet Member/ Lead Officer
Task and Finish Groups	Refreshed Green Space Strategy T&F Report	The Green Space Strategy will be refreshed. Members wanted to ensure that recommendations made as a result of the Parks task and finish group were included in the Strategy, as agreed by the Cabinet Member.	Graham Hood Cllr Caan
	Digital Strategy – Broadband Providers – autumn 2017	To meet with the three main broadband providers to discuss access issues across the City including in new housing developments following the conclusion of the CSW Broadband tendering process. This item was identified by the Digital Strategy Task and Finish Group.	Lisa Commane/ Paul Ward Cllr O'Boyle
Select Committee	Electric Vehicles	Following on from a query from a member of the public, the Chair requested to look in more detail at the availability of electric car charging points. Members wanted to look in more detail at what steps can be taken by the Council to encourage and promote electric vehicle use	David Cockcroft Colin Knight Cllr O'Boyle
28th June 2017	Informal meeting to discuss work programme		
26th July 2017	Select Committee – Public Transport Cabinet Report	To consider the recommendations to Cabinet as a result of the Select Committee on Public Transport help in march 2017	Cllr McNicholas Gennie Holmes
	Electric Vehicle background	Background briefing note to brief Members in preparation for the Select Committee	Colin Knight Cllr O'Boyle
	Work Programme Detail	Following the informal meeting on 28 th July a draft work programme, covering the items discussed	Gennie Holmes
20th September 2017	Ultra-Light Rail/Track	Progress update on work in the city to develop and promote Ultra-light Rail in the city	Colin Knight Cllr O'Boyle
	-		
	-		
15th November 2017	Jobs and Growth Strategy	To consider the refreshed jobs and Growth Strategy before it goes to Cabinet	Kim Mawby Cllr O'Boyle

Date	Title	Detail	Cabinet Member/ Lead Officer
	-		
	-		
17th January 2018	-		
	-		
	-		
21st March 2018	-		
	-		
	-		
Date to be determined	Outcome of the Bus Lane Review	Following the select committee on public transport last municipal year, Members wanted to look in more detail at the outcome of the bus lane review	Colin Knight Cllr Innes
	City Centre Developments	To receive progress on several developments in the city centre, including City Centre South, The Burges, City Centre Leisure and Waterpark	David Cockroft Cllr O'Boyle
Progress from Select Committee on Public Transport 2016/17	Promoting and Encouraging Bus Usage	Following the select committee on public transport last municipal year, Members wanted to look in more detail at how to encourage people to use the bus more, especially to address perceived safety issues.	Colin Knight Cllr O'Boyle
	Congestion and Public Transport	Following the select committee on public transport last municipal year, Members wanted to look in more detail at the ways to address the effect congestion and road works have on public transport	Colin Knight Cllr O'Boyle
	Multi-modal ticketing for Public Transport	Arising from the select committee on public transport last municipal year, Members wanted to look in more detail at the possibilities of multi-modal ticketing and for travel cross-boundary,	Colin Knight Cllr O'Boyle

Date	Title	Detail	Cabinet Member/ Lead Officer
		especially with our Combined Authority partners beyond the TfWM area	
	Accessible Transport	Following on from the select committee on 15 th March 2017, Members requested a more in-depth look at the accessibility of transport, wider than public transport	Colin Knight/ Andrew Walster

Please see page 2 onwards for background to items

28th June 2017
Car Parking Pricing Review
August 2017 – Date TBC
Alternate Weekly Collection
6th September 2017
City of Culture 2021 Bid
-
-
8th November 2017
-
-
-
17th January 2018
-
-
-
7th March 2018
-
-
-
25th April 2018
-
-
-
Date to be determined
Parking Enforcement
Review of Waste Collection
Highways Infrastructure Asset Management Plan
Housing Development Infrastructure
Taxi Licensing Review
Alternate Weekly Collection - review
Ignite Programme
Visit to Whitley Depot and Waste to Energy Plant – possibly 5 th July 2017
Travellers
A45/Leamington Rd development
St. Mary's Guild Hall – commercial model

Date	Title	Detail	Cabinet Member/ Lead Officer
28th June 2017	Car Parking Pricing Review	For scrutiny to comment prior to the report going to Cabinet in June/ July 2017.	Cllr Innes Colin Knight
August 2017 – Date TBC	Alternate Weekly Collection	To scrutinise the plans for the introduction of Alternate Weekly Collection during September 2017.	Andrew Walster
6th September 2017	City of Culture 2021 Bid	To consider the bid before its submitted if successfully short listed	Cllr Bigham David Nuttall Laura McMillan
8th November 2017	-		
	-		
	-		
17th January 2018	-		
	-		
	-		
7th March 2018	-		
	-		
	-		
25th April 2018	-		
	-		
	-		
Date to be determined	Parking Enforcement	To look at the service provided, outlining the service, its structure, operating hours, income and approach to evening enforcement.	Colin Knight

Communities and Neighbourhoods Work Programme 2017/18

Date	Title	Detail	Cabinet Member/ Lead Officer
	Review of Waste Collection	To consider the first 6 months of the implementation of fortnightly household waste collection.	Andrew Walster
	Highways Infrastructure Asset Management Plan	That the Highway Infrastructure Asset Management Plan be considered by Scrutiny prior to its formal consideration and adoption by Cabinet.	Neil Cowper
	Housing Development Infrastructure	To look at proposals for planned housing developments and infrastructure. Specifically to look at the timetabling of these developments and associated roads and infrastructure which will be required to support population growth and movement. To seek assurances that infrastructure will be in place before homes are occupied.	Colin Knight/ Mark Andrews
	Taxi Licensing Review	To consider the licensing implications for the growth of companies, such as Uber as well as how Coventry City council's licencing criteria compares to other authorities.	Andrew Walster
	Alternate Weekly Collection - review	To look at the preparations taking place for the introduction of an Alternate Weekly Collection.	Andrew Walster
	Ignite Programme	Identified at the SCRUCO meeting on 10 th May 2017 to go to SB4 at an appropriate time. The programme is 18 months into a 5 year programme. There are two parts to this work programme item; 1) to invite Children's Services and Whitefriars Housing to explain how they have amended processes as a results of the programme 2) Ignite to be invited back to report on their findings of working with Children's Services and Whitefriars Housing.	Helen Shankster Emma Bates/ Sue Bent, Coventry Law Centre
	Visit to Whitley Depot and Waste to Energy Plant – possibly 5 th July 2017	That the first meeting of the Board 17/18 to take place at Whitley Depot to enable Members to familiarise themselves with the services delivered	
	Travellers	How the Council respond to illegal encampments of travellers in the city	Cllr A Khan
	A45/Leamington Rd development	A large piece of infrastructure work is planned for this junction. Members wanted to know more detail.	Cllr Innes Colin Knight

Date	Title	Detail	Cabinet Member/ Lead Officer
	St. Mary's Guild Hall – commercial model	To look in detail at proposals for more commercial operation at the Guild Hall	Cllr Bigham David Nuttall

Please see page 2 onwards for background to items

19th July 2017
-Update on Better Health, Better Care and Better Value Workstreams (STP) -One Public Estate -Update on Joint Health and Overview Scrutiny Committee -Establishment a task and finish group on improving the quality of housing and the health and wellbeing of Coventry residents
13th September 2017
-Safeguarding Adults Board Annual Report -Drugs and Alcohol Strategy -
1st November 2017
- - -
13th December 2017
- - -
31st January 2018
- - -
7th March 2018
- - -
25th April 2018
- - -
Date to be determined
Sustainability and Transformation Plan Coventry and Warwickshire Partnership Trust CQC Re-inspection Report Child and Adolescent Mental Health Services (CAMHS) Transformation Update System Performance, Winter 2017/18 Stroke Services Accountable Care Systems NICE Treatment Guidelines Primary Care Drugs and Alcohol Strategy Adult Social Care Annual Report (Local Account) 2016/17 Better Care Fund Accessing Adult Social Care and managing demand Adult Social Care Workforce Director of Public Health Annual Report Medium Term Financial Strategy Female Genital Mutilation UHCW Transformation Plan

Date	Title	Detail	Cabinet Member/ Lead Officer
19th July 2017	-Update on Better Health, Better Care and Better Value Workstreams (STP)	There are 5 main strands to the work – proactive and preventative care, urgent and emergency care, planned care, maternity & paediatrics and productivity and efficiency. This will provide BS5 with an opportunity to identify further items for the work programme.	Andy Hardy
	-One Public Estate	To receive information on the One Public Estate programme and the proposals for Coventry and Warwickshire.	Shahana Kahn
	-Update on Joint Health and Overview Scrutiny Committee		Julie Newman
	-Establishment a task and finish group on improving the quality of housing and the health and wellbeing of Coventry residents	SB5 to decide whether to establish a task and finish group to consider areas of work to improve the quality of housing and the health and wellbeing of Coventry residents.	Liz Gaulton
13th September 2017	-Safeguarding Adults Board Annual Report	To look at the Safeguarding Adults Board Annual Report, which is a report written by the independent Chair of the Board.	Pete Fahy
	-Drugs and Alcohol Strategy	The strategy is due to be agreed at the Health and Wellbeing Board on the 10 th July. This will provide scrutiny with the opportunity to comment on and contribute to the action plan before the official launch.	Liz Gaulton Cllr Caan
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1st November 2017	-		
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Health and Social Care Scrutiny Board Work Programme 2017/18

Date	Title	Detail	Cabinet Member/ Lead Officer
13 th December 2017	-		
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31 st January 2018	-		
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7 th March 2018	-		
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	-		
25 th April 2018	-		
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Date to be determined	Sustainability and Transformation Plan	To consider the STP work strands at appropriate points throughout the year.	Andy Hardy/ Brenda Howard
	Coventry and Warwickshire Partnership Trust CQC Re- inspection Report	A progress report on the outcome of the next CQC Inspection due in June 2017 be submitted to a future meeting of the Board.	Simon Gilby
	Child and Adolescent Mental Health Services (CAMHS) Transformation Update	Following a meeting in March 2017, it was agreed an update on progress be submitted to a future meeting of the Board including: (i) details of the support for LAC, children on Child Protection Plans and vulnerable children, An update on progress be submitted to a future meeting of the Board in six months including: (i) details of the support for LAC, children on Child Protection Plans and vulnerable children, Members to be given a viewing of the new website/ app being developed to provide information to	Jak Lynch, Alan Butler, Matt Gilks

Date	Title	Detail	Cabinet Member/ Lead Officer
		children, young people and their carers including self-help and online counselling.	
	System Performance, Winter 2017/18	To look at system wide performance against targets over the winter period and mitigating actions being taken where performance targets are not being met.	UHCW/ CWPT/ Coventry and Rugby CCG/ CCC
	Stroke Services	There is a proposal to change the way stroke services are provided across Coventry and Warwickshire. The Board will receive information on the proposals at the meeting and have the opportunity to feed into the consultation on the changes.	Sue Carvill, NHS Arden and Greater East Midlands Commissioning Support Unit/ Andrea Green
	Accountable Care Systems	NHS England has recently outlined ambitions for sustainability and transformation partnerships (STPs) to evolve into 'accountable care systems' (ACSs). The Board will scrutinise what these are and what this could mean for Coventry.	Andy Hardy/ Andrea Green
	NICE Treatment Guidelines	To ask the CCG to explain how decisions are taken with regards to whether NICE treatment guidelines are followed or not.	Andrea Green
	Primary Care	To include GPs and Community Pharmacies. Look at the CCG strategic plan to support primary care and how GP networks are developing across the City. Public Health are due to review the role of community pharmacies this year which provides an opportunity to input into the services provided in the future. Invite CCG, GPs and Community Pharmacy representatives.	Andrea Green
	Adult Social Care Annual Report (Local Account) 2016/17	This is the annual report of the Council related to services provided to Adult Social Care clients. The report summarises performance, provides commentaries from key partners and representatives of users and sets strategic service objectives for the future.	Pete Fahy/ Gemma Tate
	Better Care Fund	To provide an explanation of what the fund is, and how it will be used to enable existing strands of work including social care	Pete Fahy

Health and Social Care Scrutiny Board Work Programme 2017/18

Date	Title	Detail	Cabinet Member/ Lead Officer
		capacity, investment in prevention, supporting the NHS with delayed discharge, urgent care and sustaining a wider market around fees and transactions. There is also a piece of work planned to look as system change from pre-admission to admission which the Board may wish to look at.	
	Accessing Adult Social Care and managing demand	To look at how we manage demand and expectations when people first approach Adult Social Care. The service has introduced new technology to help people manage their own support and improve the response time for those who are eligible for assessment/support.	Pete Fahy
	Adult Social Care Workforce	To consider workforce planning for the service including recruitment and retention and to consider how we manage quality within social work practice.	Pete Fahy
	Director of Public Health Annual Report	To present information on the annual report for 2017/18 and feedback on progress from previous reports.	Liz Gaulton
	Medium Term Financial Strategy	To consider savings proposed in the MTFs at an appropriate time.	Gail Quinton/ Pete Fahy/ Liz Gaulton
	Female Genital Mutilation	To receive an update at the appropriate time, on the partnership work being undertaken to address FGM.	Liz Gaulton Cllr Caan
	UHCW Transformation Plan	To discuss the UHCW Transformation Plan including the work being done with the Virginia Mason Institute to improve patient experience. The Virginia Mason programme, sees the USA's 'Hospital of the Decade', Virginia, forming a unique partnership with NHS Improvement and five NHS Trusts, of which UHCW is one, over five years to support improvements in patient care. Virginia Mason Institute, known for helping health care organisations around the world create and sustain a 'lean' culture of continuous improvement. This will be an opportunity to hear and possible see, the benefits of the programme.	Andy Hardy/ David Eltringham

Date	Title	Detail	Cabinet Member/ Lead Officer
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